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LIVOLTEK

# USER MANUAL



5-12kW

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# 1. About This Manual

Thank you for choosing our three-phase high-voltage hybrid inverter. This manual will assist you in becoming familiar with this product. Please keep this manual available at any time. And read the manual and other related documents before performing any operation on the inverter and consider the connection requirements by your local grid utility. This manual cannot include complete information about the photovoltaic (PV) system. All descriptions in the manual are for guidance only.

## 1.1 Scope of Validity

This manual describes the installation process, maintenance, technical data and safety instructions for the following models:

HP3-5KD2、HP3-6KD2、HP3-8KD2、HP3-9.9KD2、HP3-10KD2、HP3-12KD2;

HP3-14.9KT2、HP3-15KT2、HP3-20KT2、HP3-25KT2、HP3-29.9KT2、HP3-30KT2.

“HP3” means three-phase Hybrid Series inverter;

“5K” means the rated power is 5000W;

“D” and “T” means Dual or triple MPPT;

“2” means second generation.

## 1.2 Target Group

This manual is intended for qualified persons and inverter owners. All activities described in the document may only be carried out by specially trained personnel in compliance with standards, wiring rules and the requirements of local grid authorities or companies. Moreover, they must also understand basic safety precautions and with the knowledge of how to deal with the dangers and risks associated with installing, repairing and using electrical devices and batteries.

## 1.3 Symbol Definition

Safety instructions will be highlighted with the following symbols.

| Symbol                                                                                             | Description                                                                                                   |
|----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
|  <b>DANGER</b>  | Indicates a hazard with a high level of risk that, if not avoided, will result in death or serious injury.    |
|  <b>WARNING</b> | Indicates a hazard with a medium level of risk that, if not avoided, could result in death or serious injury. |
|  <b>CAUTION</b> | Indicates a hazard with a low level of risk that, if not avoided, could result in minor or moderate injury.   |
| <b>NOTICE</b>                                                                                      | Indicates a situation that, if not avoided, could result in equipment or property damage.                     |

**Note:** This user manual is subject to change (specific please in kind prevail) without prior notice.

For more product details and latest documents, visit <https://livotek.com>.

## 2. Safety Precaution

- The inverter has been designed and tested strictly in accordance with international safety regulations. As with all electronic equipment, there are residual risks despite careful construction.
- Read all safety instructions carefully prior to any work and observe them at all times when working on or with the inverter to prevent personal injury and property damage and to ensure long-term operation of the inverter.
- Ensure that the equipment is used in environments that meet its design specifications. Otherwise, the equipment may become faulty, and the resulting equipment malfunction, component damage, personal injuries, or property damage are not covered under the warranty.
- Follow local laws and regulations when installing, operating, or maintaining the equipment. The safety instructions in this document are only supplements to local laws and regulations.

### 2.1 Personnel Requirements

- The inverter must be installed, electrically connected, operated and maintained by specially trained and qualified electrician.
- The qualified persons who plan to install or maintain LIVOLTEK equipment must receive thorough training, understand all necessary safety precautions, and be able to correctly perform all operations.

### 2.2 Inverter Safety

|  <b>DANGER</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Danger to life due to electric shock when live components are touched on opening the product.</b></p> <ul style="list-style-type: none"><li>• High voltages are present in the live parts and cables inside the product during operation. Touching live parts and cables results in death or lethal injuries due to electric shock.</li><li>• Do not open the inverter cover or change any components without manufacturer's authorization. Otherwise, the warranty for the inverter will be invalid.</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|  <b>WARNING</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <p><b>Danger to life due to fire or explosion.</b></p> <ul style="list-style-type: none"><li>• In rare cases, an explosive gas mixture can be generated inside the product under fault conditions. In this state, switching operations can cause a fire inside the product or explosion. Death or lethal injuries due to hot or flying debris can result.</li><li>• In the event of a fault, do not perform any direct actions on the product.</li><li>• Ensure that unauthorized persons have no access to the product.</li><li>• Only perform work on the product when wearing personal protective equipment for handling of hazardous substances.</li><li>• Wait at least 10 minutes for the internal capacitors to discharge after the battery is powered off.</li><li>• Ensure that there is no voltage or current before installing or disconnecting any connectors.</li><li>• All safety instructions, warning labels, and nameplate on the inverter should not be</li></ul> |

removed or covered.



#### CAUTION

##### **Risk of burns due to hot components! Avoid any unnecessary touching!**

- Do not touch any hot parts (such as the heat sink) during operation. Only the DC switch can safely be touched at any time.

## 2.3 Battery Safety



#### DANGER

##### **Danger to life from electric shock due to live DC cables at the battery.**

The DC cables connected to a battery may be live. Touching the DC conductors or the live components leads to lethal electric shocks.

- Do not touch non-insulated cable ends.
- Do not touch any live components.
- Observe all safety information of the battery manufacturer.
- Prior to performing any work on the inverter or the battery, disconnect the inverter from all voltage sources as described in this document.
- If an error occurs, have it rectified by qualified persons only.



#### WARNING

##### **Risk of burns due to electric arcs.**

- Short-circuit currents in the battery can cause heat build-up and electric arcs.
- Disconnect the battery from all voltages sources prior to performing any work on the battery.

## 2.4 Installation Safety

#### NOTICE

- As soon as receiving the inverter please check if it is damaged during its transportation. If yes, please contact your dealer immediately.
- Adequate ventilation must be provided for inverter installation location.
- Mount the inverter in vertical direction, and ensure that no objects block the heat dissipation.
- The safety instructions in this manual cannot cover all the precautions that should be followed. Perform operations considering actual onsite conditions.
- LIVOLTEK shall not be held liable for any damage caused by violation of the safety instructions in this manual.

## 2.5 Electrical Safety



#### DANGER

- Before installing the inverter check all electrical ports to ensure no damage and no short circuit, otherwise personal casualty and or fire will occur.
- Install the external protective grounding cable first when performing electrical connection and remove the external protective grounding cable last when removing the inverter.
- Check the positive and negative polarity of the PV strings, and connect the PV connectors to corresponding terminals only after ensuring polarity correctness.



- During the installation and operation of the inverter, please ensure that the positive or negative poles of PV strings do not short-circuit to the ground. Otherwise, an AC or DC short-circuit may occur, resulting in equipment damage. The damage caused by this is not covered by the warranty.
- Input terminals of the PV inverter apply only to input terminals of PV String do not connect any other DC source to the input terminals.
- Before connecting PV Arrays ensure that its voltage is within the safe range.
- Before touching the DC cables, operator must use a measuring device to ensure that the cable is voltage-free.
- The operator must follow all warnings on the PV strings and in its manual.
- All electrical connections must be in accordance with local and national standards. Only with the permission of the local utility grid company, the inverter can be connected to the utility grid.
- Comply with the safety instructions related to PV strings and the regulations related to the local grid.

## 2.6 Maintenance and Replacement

### DANGER

- High voltage generated by the equipment during operation may cause an electric shock, which could result in death, serious injury, or serious property damage. Prior to maintenance, power off the equipment and strictly comply with the safety precautions in this document and relevant documents.
- Maintain the equipment with sufficient knowledge of this document and using proper tools and testing equipment.
- Before maintaining the equipment, power it off and follow the instructions on the delayed discharge label to ensure that the equipment is powered off.
- Turn off the AC and DC switches of the inverter when maintaining the electric equipment or power distribution equipment connected the inverter.
- For personal safety maintenance personnel must wear appropriate personal protective equipment (like insulation gloves and protective shoes) for the inverter maintenance.
- Place temporary warning signs or erect fences to prevent unauthorized access to the maintenance site.
- Follow the procedures of maintenance stipulated in the manual strictly.
- Check the relevant safety and performance of the inverter rectify any faults that may compromise the inverter security performance before restarting the inverter.
- To avoid any other unforeseeable risk, contact immediately your dealer, if there is any issue found during operation.
- The equipment can be powered on only after all faults are rectified. Failing to do so may escalate faults or damage the equipment.

## 2.7 PE Connection and Leakage Current

- All inverter is incorporate a certified internal Residual Current Monitoring (RCM) in order to protect against possible electrocution and fire hazard in case of a malfunction in the PV array, cables or inverter.
- There are 2 trip thresholds for the REMA as required for certification (IEC 62109-2:2011). The default value for electrocution protection is 30mA, and for slow rising current is 300mA.
- The inverter, with built-in RCM, will exclude possibility of DC residual current to 6mA, thus

in the system an external RCD (type A) can be used ( $\geq 30\text{mA}$ ).

|                                                                                                  |
|--------------------------------------------------------------------------------------------------|
|  <b>WARNING</b> |
|--------------------------------------------------------------------------------------------------|

- |                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"><li>• High leakage Current!</li><li>• Earth connection essential before connecting supply.</li></ul> |
|----------------------------------------------------------------------------------------------------------------------------------------|

- A faulty ground connection can result in equipment failure, personal and death injuries, and electromagnetic interference.
- Ensure correct according to grounding to IEC62109 and conductor diameter according to STANDARD specification.
- Do not connect the grounding end of the equipment in series to prevent multi-point grounding.
- Electrical appliances must be installed in accordance with the wiring rules of each country.

For United Kingdom

- The installation that connects the equipment to the supply terminals shall comply with the requirements of BS 7671.
- Electrical installation of PV system shall comply with requirements of BS 7671 and IEC 60364-7-712.
- All protective devices cannot be changed.
- User shall ensure that equipment is so installed, designed and operated to maintain at all times compliance with the requirements of ESQCR22(1)(a)

## 2.8 EU Declaration of Conformity

Hangzhou Livoltek Power Co., Ltd. hereby declares that the inverter with wireless communication module sold in the European market meets the requirements of the following directives:

- Radio Equipment Directive 2014/53/EU (RED)
- Restrictions of Hazardous Substances Directive 2011/65/EU and (EU) 2015/863 (RoHS).
- Waste Electrical and Electronic Equipment 2012/19/EU
- Registration, Evaluation, Authorization and Restriction of Chemicals (EC) No 1907/2006 (REACH).
- You can download the EU Declaration of Conformity on <https://livoltek.com>.

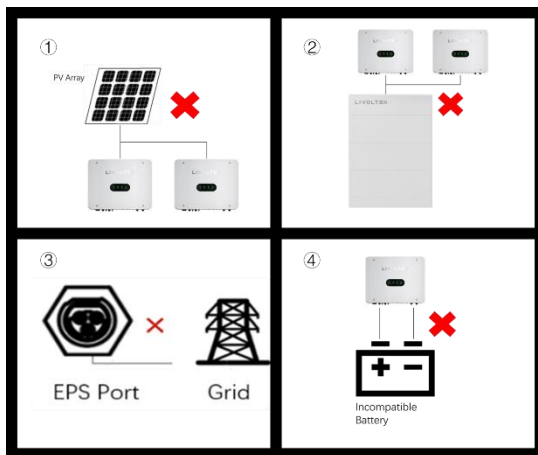
## 3. Product Introduction

### 3.1 Product Description

- The inverter is a Three-phase hybrid inverter applicable to both on-grid and off-grid solar system with participation of PV array, battery, loads and grid system for energy management.
- The inverter converts the DC power from the PV array or the battery to the AC power, in conformity with the grid requirements. It also transmits the DC power from the PV panel to the battery. With the bidirectional converter integrated inside, the inverter can charge or discharge the battery.
- Several protective functions are integrated in the inverter, including short circuit protection, grounding insulation resistance surveillance, residual current protection, anti-islanding protection, overvoltage and over-current protection, etc.

### 3.2 Application Scenarios

- PV system is not suitable to connect equipment that relies on a stable power supply, such as: medical equipment to sustain life. Ensure that no personal injury is occurred when the system is disconnected.
- The BACK-UP function is not recommended if the PV system is not configured with batteries. Otherwise, the risk in system power usage is beyond the equipment manufacturer's warranty scope.
- Due to the condition of the battery itself, battery current might be limited by some factors, including but not limited to the temperature and weather.
- Please avoid the following installations which will damage the system or the Inverter. Any damage caused will not be covered by the warranty policy.
  - ① Single PV string cannot be connected to multiple inverters.
  - ② One battery bank cannot be connected to multiple inverters.
  - ③ The EPS (backup) side cannot be connected to the grid.
  - ④ The inverter cannot be connected to any incompatible batteries.



### 3.3 Power Derating

- Power derating is a way to protect the inverter from overload or potential faults. For a safe operation, the inverter will automatically reduce the output power when the operating environment is not ideal. The following are the factors that may occur power derating. Please try to avoid them during usage.
  - ✧ Unfavorable environmental conditions, e.g., direct sunlight, high temperature, etc.
  - ✧ Over-temperature (including ambient temperature and module temperature).
  - ✧ Power factor (when values out of the rated values)
  - ✧ Over-frequency derating.
  - ✧ Higher input voltage value.
  - ✧ Higher input current value.

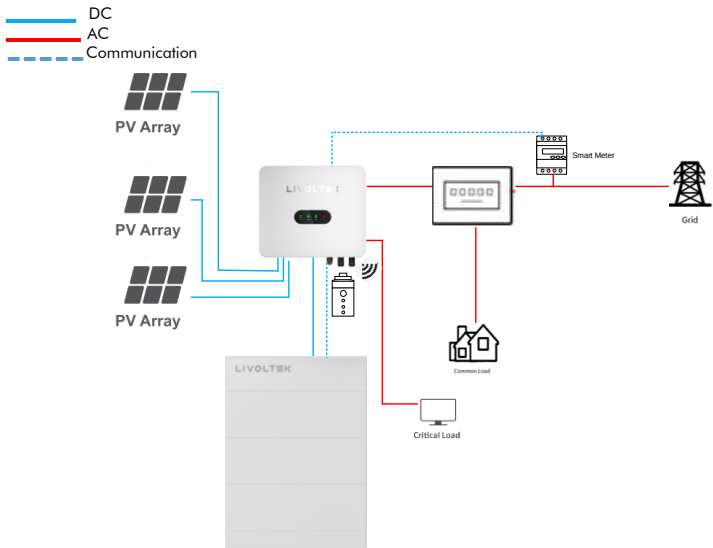
### 3.4 Declaration for Back-Up Function

- The BACK-UP function can provide to the normal household load when the grid is disconnected. To ensure the stability of switching time and load power supply, avoid using loads with higher starting current, such as air conditioner, high-power pump, vacuum cleaner, and hair drier.
- The inverter has the overload protection capability. When single overload protection occurs, the inverter can restart automatically; however, the restarting time will be extended if it happens several times. For a faster restarting, try to turn off the large loads and ensure the load power is within maximum limitation or remove the loads which may cause very high start-up current surges.

| NOTICE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"><li>• Appliances such as air conditioner are required at least 2~3 minutes to restart because it's required to have enough time to balance refrigerant gas inside of circuits. If a power shortage occurs and recovers in a short time, it will cause damage to your connected appliances.</li><li>• To prevent this kind of damage, please check manufacturer of air conditioner if it's equipped with time-delay function before installation. Otherwise, this inverter will trig overload fault and cut off output to protect your appliance but sometimes it still causes internal damage to the air conditioner.</li></ul> |

### 3.5 System Architecture

The following figure shows inverter application in a PV energy storage system.



| Description   | Note                                                                                                                                                                                                                                                                                                                                                                                    |
|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PV Module     | PV string is composed of series connected PV panels.                                                                                                                                                                                                                                                                                                                                    |
| Critical Load | Protected house loads, connected to inverter EPS (backup) port, which need uninterrupted power supply.                                                                                                                                                                                                                                                                                  |
| Common load   | Normal household loads, which will be lack of power when grid is blackout.                                                                                                                                                                                                                                                                                                              |
| Smart meter   | The Smart meter is default delivered with the inverter.                                                                                                                                                                                                                                                                                                                                 |
| Grid          | Utility grid, supported Grid Types: TT, TN-C, TN-S. For the grid structure with N cable, the effective value of the voltage between the neutral wire and the ground wire must be less than 10V.<br>When the inverter is used in TT system, it is required that the inverter casing must be grounded, and the default ground fault detection function can be turned off through the APP. |
| Battery       | Select the battery model according to the approved battery list.                                                                                                                                                                                                                                                                                                                        |

### 3.6 Appearance and Dimension

The following figure shows the dimensions of the inverter. The image shown here is for reference only.

The actual product received may differ.

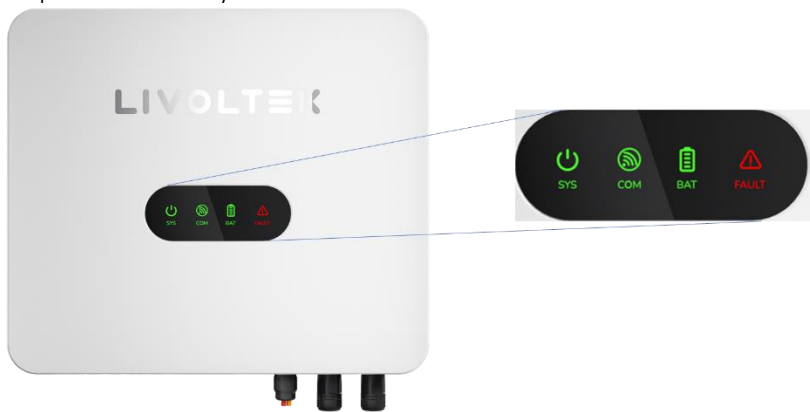


Figure 1. Appearance

| Position | Designation                                                                                                                      |
|----------|----------------------------------------------------------------------------------------------------------------------------------|
| A        | System Status Indicator: Reflects the current state of the system.                                                               |
| B        | Communication Status Indicator: Reflects the current communication status of the inverter with the meter and the WIFI module     |
| C        | Battery status indicator: Reflects battery charging and discharging conditions, battery SOC, communication and other information |
| D        | Fault indicator: This indicator is not illuminated when there is no fault in the system, but is illuminated when a fault occurs. |

The following figure shows the dimensions of the inverter.

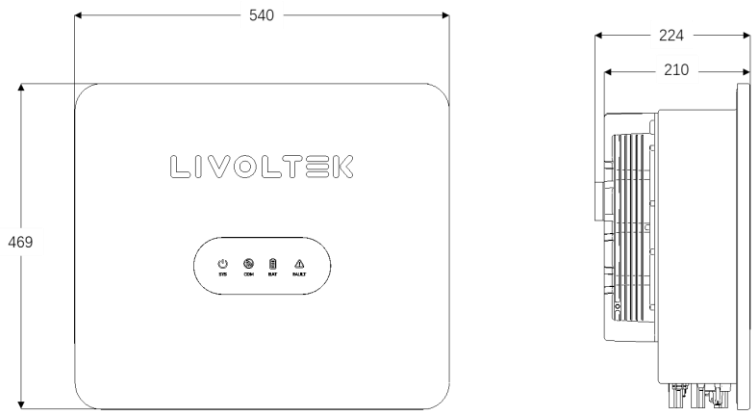


Figure 2. Dimension

### 3.7 Terminal Description

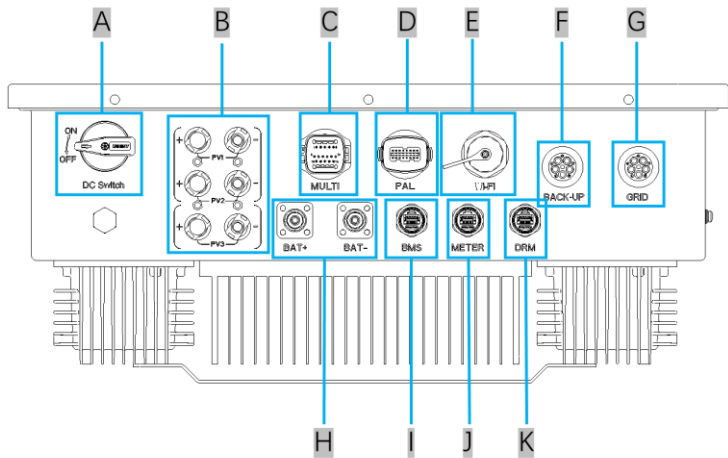


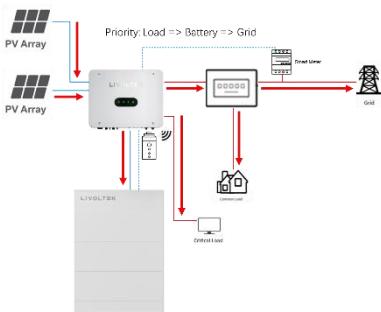
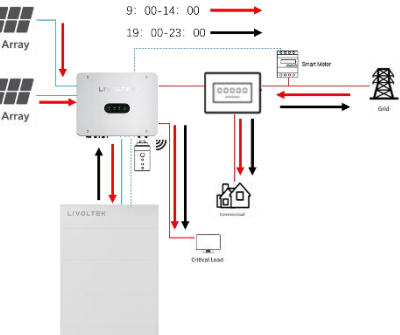
Figure 3. Terminals on the inverter

| Position | Description                                                                                                        |
|----------|--------------------------------------------------------------------------------------------------------------------|
| A        | DC Switch                                                                                                          |
| B        | PV Input Terminal (The terminal number depends on inverter model)                                                  |
| C        | Multi COM(Communication) Terminal for EV charger, Dry and other extended function such as generator, etc.          |
| D        | COM(Communication) Terminal for communication between inverters in a parallel system                               |
| E        | Communication Port for Wi-Fi Stick                                                                                 |
| F        | AC Terminal for backup loads                                                                                       |
| G        | Grid Terminal for connection to the utility grid                                                                   |
| H        | Battery Input Terminal (BAT+/BAT-)                                                                                 |
| I        | BMS Communication Port for communication between the inverter and the Li-Ion battery.                              |
| J        | Commucation terminal for meter                                                                                     |
| K        | DRM Terminal block for connecting to a demand response enabling device (With DRM, NS protection or ripple control) |

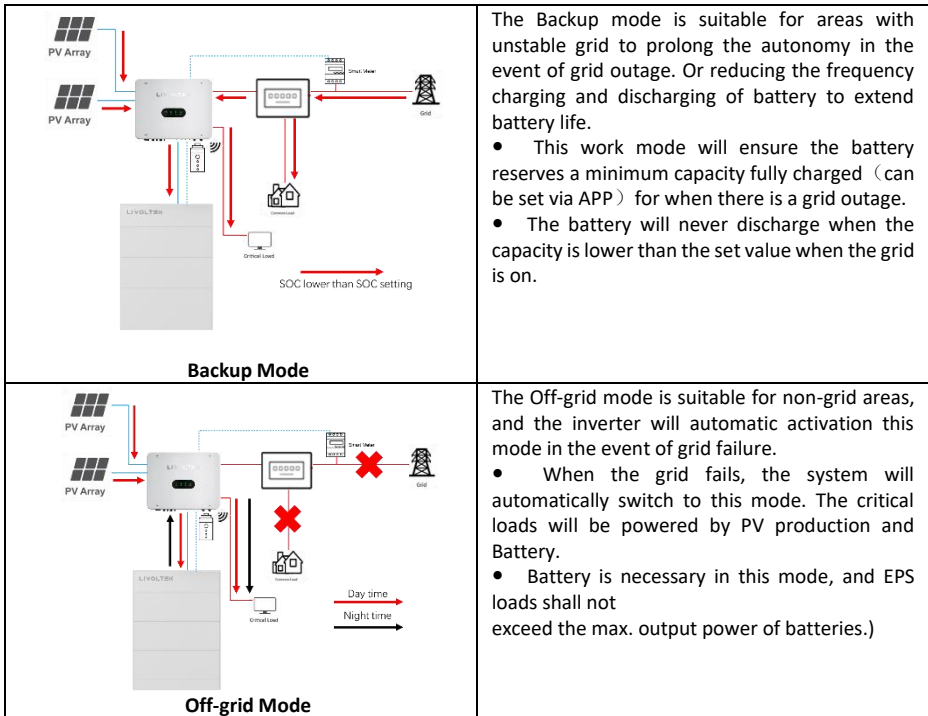
**Note:** The image shown here is for reference only. The actual product received may differ.

### 3.8 Work Modes

The hybrid inverter offers four operating modes (Self-use, Self-define, backup and off-grid) based on different requirements. Which can be configured via LIVOLTEK APP for you to determine which mode will be best for you.

| Work Modes                                                                                                                                             | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <p>Priority Load =&gt; Battery =&gt; Grid</p> <p><b>Self-Use</b></p> | <p>The self-use mode is suitable for areas with the low import rate and high electricity price. The purpose of this mode is to maximize the solar energy usage and lower the power import from the grid.</p> <ul style="list-style-type: none"> <li>When the power of PV is sufficient, the power generated from PV will be used to supply the loads first, the excess energy is used to recharge the batteries, any remaining excess is then exported to the grid (if allowed).</li> <li>When PV energy is insufficient or without PV power, the battery bank will discharge to support critical loads. And when the battery is insufficient, the grid will power the loads.</li> </ul> |
|  <p>9: 00-14: 00<br/>19: 00-23: 00</p> <p><b>Self-Define</b></p>     | <p>The self-define mode is suitable for areas with time of use tariffs which means prices vary between peak and valley.</p> <ul style="list-style-type: none"> <li>The purpose of this mode is to help the customer using the solar energy at times that best suit them to reduce influence of power price hikes and reduce energy costs.</li> <li>During the set time period, it will charge or discharge the battery using timed schedules. And during the non-set time period, it will work in self-use mode.</li> </ul>                                                                                                                                                              |





**Note:** Contact us for additional or more complex application requirements.

3.8.1 On-Grid Self-Use Mode

The on grid self-use operating mode is recommended for when the system is installed in an area with a stable grid. The purpose is to increase self-consumption of PV energy and save electricity costs. When Inverter is set to work in this mode:

- **During daytime and there is sufficient PV Power,**
  - ✧ The PV energy is used to supply local loads as first priority and then charge the battery, any excess energy will be fed into grid \*1.
  - ✧ When battery is fully charged, PV energy is supplied to the local loads and fed into grid\*1.
- **During nighttime or there is not sufficient PV Power,**
  - ✧ Battery is discharged to supply local loads until reaches its power limit \*2, if extra power is required, it will be imported from grid.
  - ✧ The battery will stop to discharge when the value is lower than the discharge cut-off value, which is available for setting, the local loads will be supplied from the grid.
  - ✧ The switch from battery power, PV power and grid power are automatic and seamless.
- **When grid fails,**

In the event of a grid failure or there’s no mains, the hybrid inverter automatically switches to Off-grid operation mode. The off-grid mode ensures that the system forms a battery-backup grid that utilize power from PV production and battery to supply power to critical loads.

| NOTICE                                                                                                                                                                                                                                                                                                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| *1: The inverter can be set not to feed power into the grid. But a small amount of energy will still inevitably be fed into grid due to unpredictable PV power changes and load fluctuations.<br>*2: The battery power supply can be restored when the battery is charged to the “set value +10%” by solar. |

3.8.2 On-Grid Self-Define Mode

When operating in this mode, the charging and discharging time can be set flexibly as required. This mode is ideal for those who want to store the power in the battery when the electricity price is at an off-peak rate and use the power during peak rate time or save the energy for grid outages.

- ✧ During charge time, solar energy and grid will charge the battery bank as first priority at the same time, any excess PV energy will supply local loads and then be fed into the grid \*1.
- ✧ During discharge time, PV power will supply local loads first, then excess PV power and battery power will be fed into grid\*1.
- ✧ The inverter will automatically work in Self-Use mode outside the set time of Charge or Discharge.

| NOTICE                                                                                                                                                                                                                                                                                                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| *1: The inverter can be set not to feed power into the grid. But a small amount of energy will still inevitably be fed into grid due to unpredictable PV power changes and load fluctuations.<br>*2: The battery power supply can be restored when the battery is charged to the “set value +10%” by solar. |

3.8.3 On-Grid Backup Mode

Keep the battery at a high level (default 50%, which is available for setting) for areas with unstable grid that need a large amount of battery to support the emergency use in the event of grid outage. Or reducing

the frequency charging & discharging of battery to extend battery life.

- ✧ When there is grid connected, the battery is only allowed to discharge when its capacity is above the set value.
- ✧ When the capacity of the battery power is less than the set value, the solar energy and grid will charge battery to the set value as first priority. If the PV energy is sufficient, it will fully charge the battery and the excess power will be fed to the grid\*1.
- ✧ The loads will be supplied by the surplus solar production supplemented, if necessary, by the public electricity grid.

| NOTICE                                                                                                                                                                                                                                                                                                                 |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>*1: The inverter can be set not to feed power into the grid. But a small amount of energy will still inevitably be fed into grid due to unpredictable PV power changes and load fluctuations.</p> <p>*2: The battery power supply can be restored when the battery is charged to the “set value +10%” by solar.</p> |

**3.8.4 Off-Grid Mode**

When operating in this mode, Photovoltaic and battery constitute a pure off-grid system, the critical loads (EPS Loads) will be powered by PV production and if the PV production is insufficient, battery will discharge to power the loads at the same time. (Battery is necessary in this mode.)

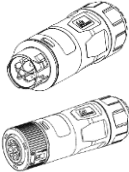
| NOTICE                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"><li>•When battery is discharged to the discharge cut-off value (@EPS), the inverter will stop working and wait for the grid to recover or until there is sufficient power from PV panels to charge the battery.</li><li>•If grid failure is a common occurrence in your area, it is recommended to adjust the discharge cut-off value (@Grid) higher to ensure there is more battery power available.</li></ul> |

# 4. Unpacking and Storage

The inverter is thoroughly tested and strictly inspected before delivery. Damage may still occur during shipping. Please check the outer packing for damage and the inner contents for any visible damage. Contact your distributor immediately in case of any damaged or missing components.

## 4.1 Packing List

Check if all the accessories are in the package, the standard accessories are listed as below:

|                                                                                     |                                                                                     |                                                                                     |                                                                                     |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|    |    |    |    |
| A                                                                                   | B                                                                                   | C                                                                                   | D                                                                                   |
|    |    |    |    |
| E                                                                                   | F                                                                                   | G                                                                                   | H                                                                                   |
|  |   |  |  |
| I                                                                                   | J                                                                                   | K                                                                                   | L                                                                                   |
|  |  |  |  |
| M                                                                                   | N                                                                                   | O                                                                                   | P                                                                                   |

|                                                                                   |                                                                                   |                                                                                   |  |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|--|
|  |  |  |  |
| Q                                                                                 | R                                                                                 | S                                                                                 |  |

| Position | QTY     | Designation                                                                                                   |
|----------|---------|---------------------------------------------------------------------------------------------------------------|
| A        | 1       | Inverter                                                                                                      |
| B        | 1       | AC Plugs for EPS and Grid                                                                                     |
| C        | 1       | Wall-Mounting Bracket                                                                                         |
| D        | 3       | Expansion Bolts                                                                                               |
| E        | 3       | Spare Screw                                                                                                   |
| F        | 3       | Communication connector For Meter/DRM/BMS                                                                     |
| G        | 10      | PIN Terminals for AC/EPS                                                                                      |
| H        | 6 pairs | PV Connectors                                                                                                 |
| I        | 1       | PE terminal                                                                                                   |
| J        | 1       | Positive & Negative BAT Plugs (one pair)                                                                      |
| K        | 16      | 16pin terminals                                                                                               |
| L        | 8       | 8pin terminals                                                                                                |
| M        | 1       | PAL COM connector                                                                                             |
| N        | 1       | Wi-Fi & Bluetooth integrated Stick<br>(Use PSD300 for regular situations and PSD1000 for parallel scenarios.) |
| O        | 1       | Smart meter and supporting CT                                                                                 |
| P        | 3       | Documents (User Manual & Quick Guide & Certificate)                                                           |
| Q        | 1       | L-type Hexagon wrench                                                                                         |

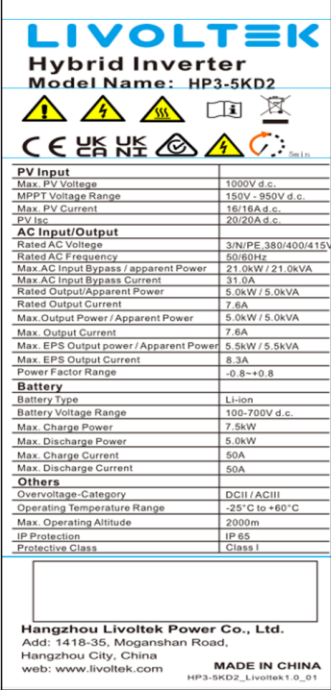
|   |   |                                       |
|---|---|---------------------------------------|
| R | 1 | AC terminal rubber core removal tools |
| S | 1 | 16pin COM Connector                   |

**Note:** If anything is missing, please contact your local distributor.

## 4.2 Identification Label

### 4.2.1 Nameplate

After moving the hybrid inverter from package, identify it by reading its nameplate labeled on the side of the inverter. The nameplate contains important product information: the model information, technical specifications and compliance symbols.



**LIVOLTEK**  
**Hybrid Inverter**  
**Model Name: HP3-5KD2**

**Safety symbols and certification marks:** CE, UKCA, UKCA NI, and various warning symbols.

| PV Input           |                  |
|--------------------|------------------|
| Max. PV Voltage    | 1000V d.c.       |
| MPPV Voltage Range | 150V - 950V d.c. |
| Max. PV Current    | 16/16A d.c.      |
| PV Isc             | 20/20A d.c.      |

| AC Input/Output                        |                     |
|----------------------------------------|---------------------|
| Rated AC Voltage                       | 3/N/PE 380/400/415V |
| Rated AC Frequency                     | 50/60Hz             |
| Max AC Input Bypass / Apparent Power   | 21.0kW / 21.0kVA    |
| Max AC Input Bypass Current            | 31.0A               |
| Rated Output Apparent Power            | 5.0kW / 5.0kVA      |
| Rated Output Current                   | 7.6A                |
| Max Output Power / Apparent Power      | 5.0kW / 5.0kVA      |
| Max Output Current                     | 7.6A                |
| Max. EPS Output power / Apparent Power | 5.5kW / 5.5kVA      |
| Max. EPS Output Current                | 8.3A                |
| Power Factor Range                     | -0.8~+0.8           |

| Battery                |               |
|------------------------|---------------|
| Battery Type           | Li-ion        |
| Battery Voltage Range  | 100-700V d.c. |
| Max. Charge Power      | 7.5kW         |
| Max. Discharge Power   | 5.0kW         |
| Max. Charge Current    | 50A           |
| Max. Discharge Current | 50A           |

| Others                      |                |
|-----------------------------|----------------|
| Overvoltage-Category        | DCII / ACIII   |
| Operating Temperature Range | -25°C to +60°C |
| Max. Operating Altitude     | 2000m          |
| IP Protection               | IP 65          |
| Protective Class            | Class I        |

**Serial number and contact information:**

Hangzhou Livoitek Power Co., Ltd.  
Add: 141B-35, Moganshan Road,  
Hangzhou City, China  
web: www.livoitek.com

**MADE IN CHINA**  
HP3-5KD2\_Livoitek 1.0\_01

Product type, and product model

Safety symbols and certification marks

Technical parameters

Serial number and contact information

**Note:** The nameplate shown here is for reference only. The actual product received may differ.

### 4.2.2 Compliance and Safety Symbols

| Symbol                                                                              | Explanation                                                                                    |
|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|
|  | CE marking<br>The product complies with the requirements of the applicable EU directives.      |
|  | UKCA marking<br>The inverter complies with the requirements of the applicable UKCA guidelines. |

|                                                                                   |                                                                                                                                                                                                                                                                             |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | UKNI marking<br>The inverter complies with the requirements of the applicable UKNI guidelines.                                                                                                                                                                              |
|  | Caution! Beware of a danger zone!<br>Failure to observe any warnings contained in this manual may result in injury.                                                                                                                                                         |
|  | Danger! Beware of hot surface!<br>The inverter can become hot during operation.                                                                                                                                                                                             |
|  | Danger! Beware of high voltage and electric shock!<br>Beware of electrical voltage, the product operates at high voltages.                                                                                                                                                  |
|  | Observe the documentation.<br>Observe all documentation supplied with the product.                                                                                                                                                                                          |
|  | WEEE designation.<br>Do not dispose of the product together with the household waste but in accordance with the disposal regulations for electronic waste applicable at the installation site.                                                                              |
|  | RCM marking<br>Regulatory compliance mark.                                                                                                                                                                                                                                  |
|  | Danger to life due to high voltage and electric shock!<br>There are residual voltages in the inverter after powering off, you should wait at least 5mins after disconnecting the inverter from the utility grid and from the PV panel before touching any inner live parts. |

**Note:** The table shown here is for reference only. The actual product received may differ.

### 4.3 Storage of Inverter

The following requirements should be met if the inverter will not be deployed immediately:

- Do not unpack the inverter (put desiccant in the original box if the inverter is unpacked).
- Store the inverter at a temperature range of -30° C to +70° C, and with the relative humidity of 0% to 100% (no condensing).
- In case of stacking storage, the number of stacking layers should never exceed the limit marked on the outer side of the packing case.
- The inverter should be stored in a clean and dry place and be protected from dust and water vapor corrosion.
- Do not store the inverter in places susceptible to direct sunlight, rain, and strong electric field.
- Do not store the inverter in places with corrosive substances or susceptible to rodents and insects.
- Carry out periodic inspections. Inspection shall be conducted at least once every six months. • If any insect or rodent bites are found, replace the packaging materials in time.
- If the inverter has been stored for more than a year, inspection and testing by professionals are required before it can be put into operation.
- If the inverter needs to be transported again, pack it strictly before transporting it.



#### NOTICE

- Please store the inverter according to the storage requirements. Product damage caused by failure to meet the storage requirements is not covered by the warranty.

## 5. Installation

### 5.1 Installation Requirements

#### NOTICE

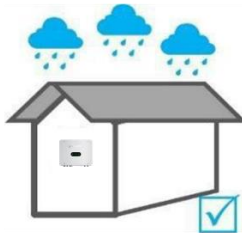
- Make sure there is no electrical connection before installation.
- In order to avoid electric shock or other injury, make sure that holes will not be drilled over any electricity or plumbing installations.
- Always follow the instructions when moving or positioning the inverter.
- Improper operation may cause injuries or serious wounds. In the case of poor ventilation, the system performance may compromise.

#### 5.1.1 Location Requirements

Select an optimal mounting location for safe operation, long service life and expected performance.



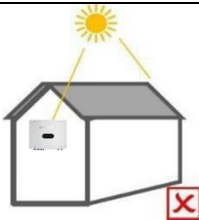
No direct sunlight



No rain exposure



No snow lay up



Direct sunlight



Rain exposure



Snow lay up

#### Note:

- **AVOIDE** direct sunlight, rain exposure, snow laying up during installation and operation.
- **DO NOT** install the inverter in a place where personnel are likely to come into contact with its

enclosure and heat sinks because these parts are extremely hot during operation.

### 5.1.2 Environment Requirements

The inverter must be installed in a ventilated environment to ensure good heat dissipation.

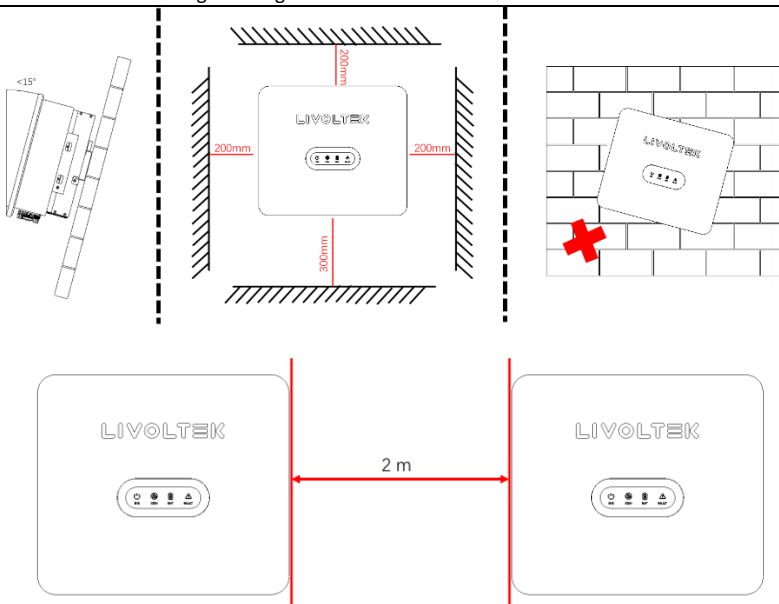
Make sure the installation meets the following conditions:

- Not in areas where highly flammable materials are stored.
- Not in potential explosive areas.
- Not in the cool air directly.
- Not near the television antenna or antenna cable.
- Not higher than altitude of about 2000m above sea level.
- Not in environment of precipitation or humidity ( $>95\%$ ).
- The slope of the wall should be within  $\pm 5^\circ$ .
- The wall must be solid enough to bear the weight of the inverter.
- Do not install the inverter on a wall made of gypsum boards or similar materials with weak sound insulation to avoid noise disturbance in a residential area.

### 5.1.3 Angle and Space Requirements

#### NOTICE

- Never install the inverter horizontally, or with a forward tilt or with a backward tilt or even with upside down. The horizontal installation can result in damage to the inverter.
- Install the inverter upright or at a maximum back tilt of 15 degrees to facilitate heat dissipation.
- When installing multiple inverters in a parallel system, it should be noted that the maximum distance between neighbouring inverters should not be less than 600mm.



### 5.1.4 Tools Preparation

Installation tools recommended but not limited to the following ones. If necessary, use other auxiliary tools on site.

|                                                                                                                                                           |                                                                                                                          |                                                                                                                       |                                                                                                                                          |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|
|  <p>Bit M5<br/>Bit Φ10<br/>Hammer drill</p>                              |  <p>Rubber hammer</p>                   |  <p>Tape ruler</p>                   |  <p>Spirit level\Marker</p>                             |
|  <p>Protective glasses</p>                                               |  <p>Dustproof Cover</p>                 |  <p>OT terminals<br/>press clamp</p> |  <p>Wire stripper</p>                                   |
|  <p>DC Voltage<br/>(Range <math>\geq 1100V</math> DC)<br/>Multimeter</p> |  <p>Euro terminal<br/>crimping tool</p> |  <p>Diagonal pliers</p>              |  <p>Multifunction terminal<br/>crimping tool (RJ45)</p> |

## 5.2 Mounting Instruction

### Installation:

- Hybrid inverters and batteries can be wall-mounted or floor-mounted
- The inverter must be connected with the Li-Ion battery of LIVOLTEK brand. And there are two independent packages (inverter and battery kits) for the installation. Please check and contact your distributor immediately in case of any damaged or missing components.

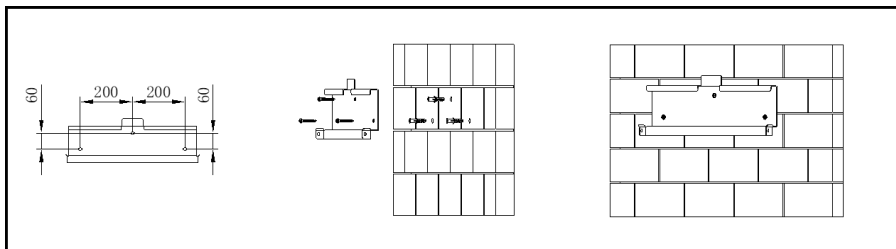
### 5.2.1 Mounting the Inverter

#### Step1: Drill holes on the wall

- Take out the wall-mounting Bracket from the inverter package.
- Locate the appropriate drilling holes and mark it with a marker pen (Using a digital level to make sure the bracket is at a horizontal position before installation.)
- Drill holes with driller, make sure the holes are deep enough (at least 50mm) to support the inverter.

#### Step 2: Secure the mounting bracket on the wall

- Use expansion bolts or correct wall fixings to attach the mounting bracket to the wall tightly.

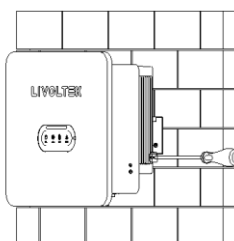
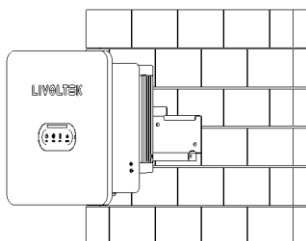


#### NOTICE

- The inverter must not be installed near flammable or explosive materials or near the equipment with strong electromagnetism.
- The inverter is suitable for mounting on concrete or other non-combustible surfaces only.
- The bearing capacity of the wall must be greater than 50kg. Otherwise, the wall may not be able to prevent the inverter from dropping.

#### Step 3: Mount the inverter to the mounting bracket

- Carry the inverter by holding the heat sink on two sides and hang the inverter on the mounting bracket. And then lock the side with screw.



#### Step 4: Installation Self-check

- Ensure the inverter is well fixed;
- Ensure DC-switch is switched to OFF.

#### Step 5: Electrical Connection

Please refer to the Electrical Connection instructions in the next chapter.

# 6. Electrical Connection

Prior to any electrical connections, keep in mind that the inverter has dual power supplies. It is mandatory for the qualified personnel to wear personal protective equipment (PPE) during the electrical work.

 **DANGER**

**Danger to life due to a high voltage inside the inverter!**

- The PV strings will generate lethal high voltage when exposed to sunlight. Before starting electrical connections, disconnect the DC and AC circuit breakers and prevent them from inadvertent reconnection.
- All operations, cables and parts specification during the electrical connection shall be in compliance with local laws and regulations.
- Disconnect the DC switch and the AC output switch of the inverter to power off the inverter before any electrical connections. Do not work with power on. Otherwise, an electric shock may occur.

 **WARNING**

- Any improper operations during cable connection can cause device damage or personal injury.
- Wear personal protective equipment like safety shoes, safety gloves, and insulating gloves during electrical connections.
- Only qualified personnel can perform cable connection.
- All cables must be firmly attached, undamaged, properly insulated and adequately dimensioned.

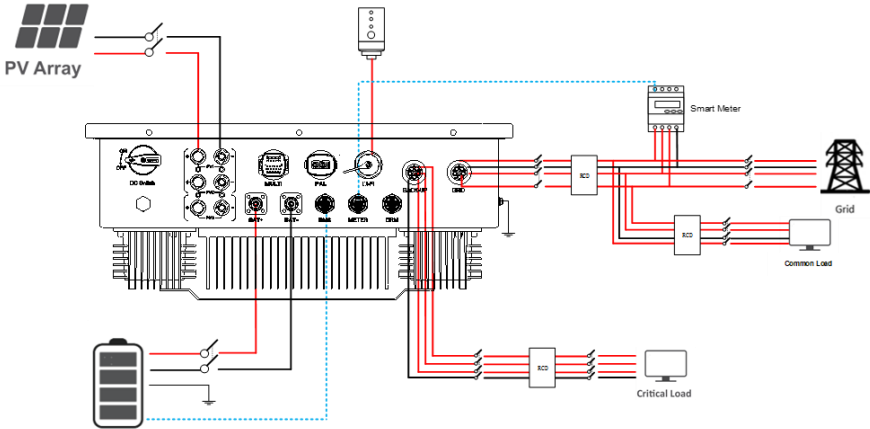
**NOTICE**

- Comply with the safety instructions related to the PV strings and the regulations related to the utility grid.
- All electrical connections must be in accordance with local and national standards.
- Only with the permission of the utility grid, the inverter can be connected to the utility grid.
- When the inverter is powered on, the EPS(BACK-UP) port is charged. Power off the inverter first if maintenance is required for the loads connected with EPS port. Otherwise, it may cause electric shock.

**Note:**

The cable colors shown in the electrical connection diagrams provided in this chapter are for reference only. Select cables in accordance with local cable specifications (green and yellow cables are only used for PE).

## 6.1 Wiring Diagram



### WARNING

- N and PE wiring via ON-GRID and BACK-UP ports of the inverter are different based on the regulation requirements of different regions. Refer to the specific requirements of local regulations.
- For the GRID side, it is recommended to connect a 300mA circuit breaker unless local codes mandate the use of 30mA.
- For Australia, New Zealand and South Africa, the neutral cable of GRID side and BACK-UP side must be connected together, otherwise EPS(BACK-UP) function will not work.
- In Australia and New Zealand, electrical installation and maintenance shall be conducted by a licensed electrician and shall comply with Australia/New Zealand National Wiring Rules. Because the inverter does not maintain neutral integrity, an external neutral connection must be used in Australia and New Zealand. 30mA Type "A" RCD can be used where required by AS/NZ\_3000, but cannot be used if there are backup loads on the inverter as per AS4777.
- If the battery is integrated with a readily accessible internal DC breaker, no additional DC breaker is required.

## 6.2 External Grounding (PE Cable) Connection

### 6.2.1 External Grounding Requirements

Good grounding for the inverter helps resist the impact of surge voltage and improve the EMI performance. Connect the PGND cable before connecting the AC power cables, DC power cables, and communication cables.



#### WARNING

- Ensure that the PE cable is securely connected. Otherwise, electric shocks may occur.
- Do not connect the neutral wire to the enclosure as a PE cable. Otherwise, electric shocks may occur.

#### NOTICE

- The PE point at the AC output port is used only as a PE equipotential point, and cannot substitute for the PE point on the enclosure. Make sure the two terminals are both grounded reliably.
- It is recommended that silica gel or paint be used around the ground terminal after the PE cable is connected.

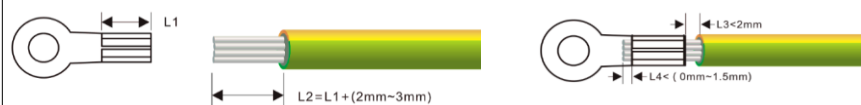
### 6.2.2 Wiring Connection Procedure

The PE cable should be prepared by customers. Recommended specifications:

- Type: Outdoor single-core copper wire.
- Conductor cross-sectional area: 10-16mm<sup>2</sup> (Cannot be smaller than the selected wire diameter of GRID terminal.)

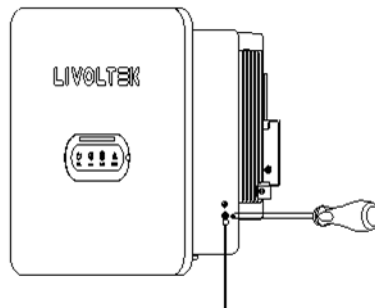
#### Step1: Crimping OT terminals

- Prepare the cable and remove an appropriate length of the insulation layer from it.
- Insert the exposed core wires into the crimping areas of the OT terminal and crimp them using hydraulic pliers.



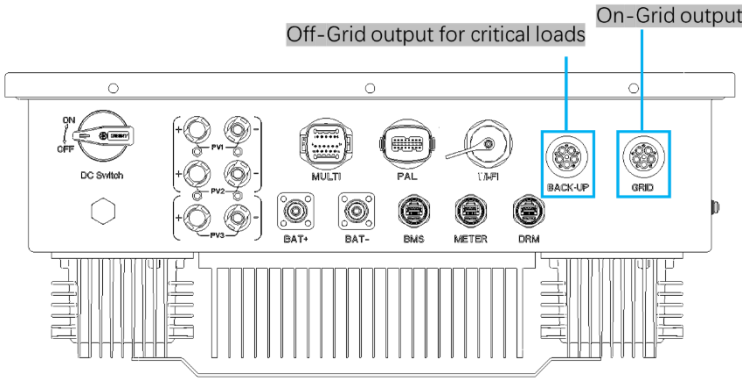
#### Step2: Connecting the PE Cable

- Remove the screw on the grounding terminal on the side of the inverter and fasten the cable with a screwdriver.
- Apply paint to the grounding terminal to ensure corrosion resistance.



### 6.3 Grid Port Connection

The hybrid inverter has two AC output terminals, one is grid output for connecting grid and the other is EPS (emergency power supply) output for connecting critical (backup) Loads.



#### WARNING

- Make sure inverter is totally isolated from any DC or AC power before connecting AC cable.
- Only with the permission of the local grid department, the inverter can be connected to the grid.
- Before commencing AC wiring, please ensure all AC circuit breakers are switched off.
- **DO NOT** connect the AC grid terminal and AC Backup (EPS) terminal together.
- **DO NOT** connect the AC Backup (EPS) terminal to grid.
- When you want to use both on grid power and backup power, please connect both with Grid output and EPS output. When you want to use on grid only, please connect with Grid output and float EPS output.
- Determine whether an AC circuit breaker with greater overcurrent capacity is required based on actual conditions.
- The grid voltage and frequency must be in the permissible range.
- Never connect a load between the inverter and the circuit breaker.

#### 6.3.1 Wiring Connection Procedure

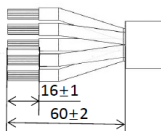
The AC cable should be prepared by customers. And an external AC circuit breaker should be installed on the output side of the inverter and the grid side (between inverter and loads) to ensure safe disconnection from the grid. The recommended specifications are as follows.

| Model      | Wire Size | Cable                | Beaker  |
|------------|-----------|----------------------|---------|
| 5-6KVA     | 12-10AWG  | 4-6mm <sup>2</sup>   | 400/25A |
| 8-12KVA    | 12-10AWG  | 4-6mm <sup>2</sup>   | 400/32A |
| 14.9-20KVA | 7-5AWG    | 10-16mm <sup>2</sup> | 400/40A |
| 25-30KVA   | 7-5AWG    | 10-16mm <sup>2</sup> | 400/63A |

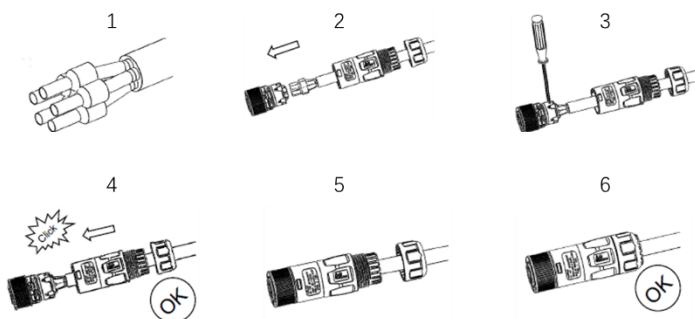
#### Step1: Assembling the Grid Connector



Dimension of stripping line outside machine

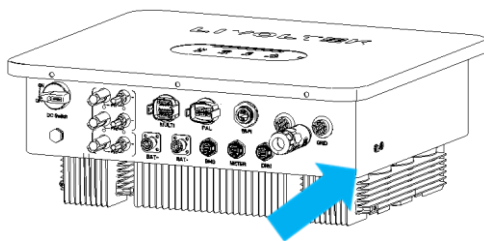


- Crimp the terminals with crimping pliers
- Set the parts on the cable, insert the terminal holes in sequence
- Crimp the wire with a hexagonal screwdriver and turn the screw. Torque 1.2 $\pm$  0.1Nm
- Insert the main body into the rubber core and hear the “click” sound
- Tighten the nut with an open-ended wrench (torque 2.0 (2.5-0.5) to 3.0 (2.5+0.5) Nm
- Completing the Installation



#### Step 2: Connecting the Grid terminal into the Grid Port on the inverter

- Unscrew the cap on the Grid port.
- Insert the Grid connector into the Grid port on the bottom of the inverter.
- Check all the wires are firmly installed.



### 6.3.2 Residual Current Monitoring Device

With an integrated universal current-sensitive residual current monitoring unit included, the inverter will disconnect immediately from the mains power once a fault current with a value exceeding the limit is detected. However, if an external residual current device (RCD) (type A is recommended) is mandatory, the switch must be triggered at a residual current of 300 mA (recommended). RCD of other specifications can also be used according to local standard.

### 6.4 EPS Output Connection

If you want to use the energy storage system to power the house (as a standalone system or during Grid failure), the EPS connector should be used and the EPS function should be enabled during setup. Otherwise, you could leave the EPS port disconnected. The EPS output port is only for critical loads connection.

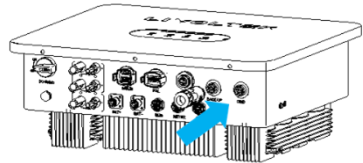
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div></div> <div><b>WARNING</b></div>                                                                                                                                                                                                                                                                                                                                                                             |
| <ul style="list-style-type: none"><li>• The grid voltage and frequency must be in the permissible range.</li><li>• Risk of inverter damage due to incorrect cable connection. Do not connect the grid power wires to EPS port.</li><li>• An independent circuit breaker must be installed on the EPS side to cut off the inverter from EPS loads when necessary.</li><li>• Decide which household appliances should be included in the EPS circuit and carry out any required re-wiring.</li></ul> |

**Wiring Connection Procedure:**

**Step 1: Assembling the EPS Connector** (reference to Grid connector).  
Make sure Live/Neutral/PE wires are correct.

**Step 2: Connecting the EPS cable to the inverter**

- Unscrew the cap on the EPS port.
- Insert the EPS cable into the EPS port on the inverter until there is a “Click” sound.
- Check all the wires are firmly installed.



**6.5 PV Connection**

|                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div></div> <div><b>DANGER</b></div>                                                                                                                                                                                                                  |
| <p><b>Danger of electric shock!</b></p> <ul style="list-style-type: none"><li>• The PV array will generate lethal high voltage once exposed to sunlight. Ensure all cables are voltage-free before performing electrical operations.</li><li>• Do not connect the AC circuit breaker before finishing electrical connection.</li></ul> |

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div></div> <div><b>WARNING</b></div>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <ul style="list-style-type: none"><li>• Make sure the PV arrays are well insulated to ground before connecting it to the inverter.</li><li>• Make sure the voltage, current and power ratings of the PV arrays are within the permissible range.</li><li>• Make sure polarity is correct. The inverter will not function properly if any PV polarity is reversed.</li><li>• The 15 - 30kW inverter is designed with 3 MPPT trackers, if the inputs of the PV panels are paralleled, please consult with your local distributor for technical support.</li><li>• To avoid any malfunction, do not connect any PV Arrays with possible current leakage to the inverter. For example, grounded PV Arrays will cause current leakage to the inverter.</li><li>• Make sure DC switch on "OFF" position. Otherwise please use an external PV switch to cut off the PV connection during wiring and when necessary.</li></ul> |

## NOTICE

- Use IEC61730 class-A Rating PV Arrays.
- To ensure IP65 protection, use the right PV plugs in the package.
- Damage to the device due to the use of incompatible terminals shall not be covered by the warranty.
- All wiring must be performed by qualified personnel.

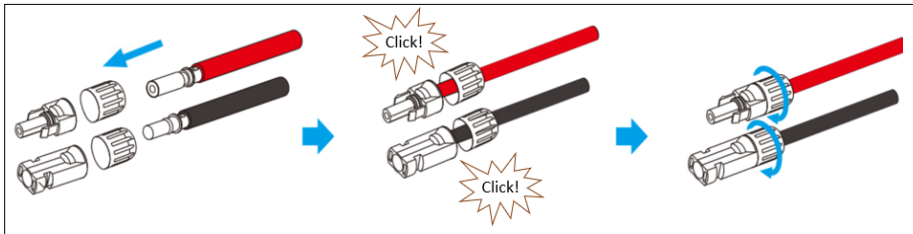
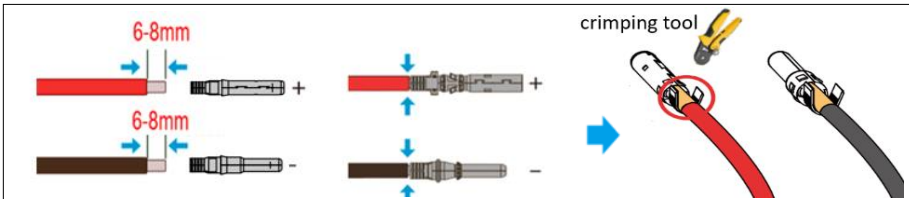
### Wiring Connection Procedure:

The cable should be prepared by customers. LIVOLTEK provides corresponding PV connectors in the scope of delivery for quick connection of PV inputs. To ensure IP65 protection, use only the supplied connector or the connector with the same ingress of protection.

| Model  | Wire Size | Cable              | Recommended parameters for breakers |
|--------|-----------|--------------------|-------------------------------------|
| 5-30kW | 10-12AWG  | 4-6mm <sup>2</sup> | 1100V/25A<br>(Single string MPPT)   |

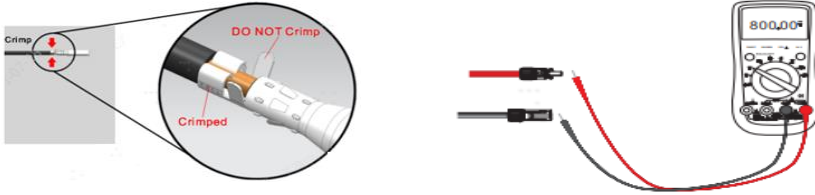
### Step1: Assembling the PV Connectors

- Strip the insulation from each PV cable by 6mm –8 mm.
- Assemble the cable ends with the crimping pliers.
- Lead the cable through the cable gland and insert the crimp contact into the insulator until it snaps into place. Gently pull the cable backward to ensure firm connection.
- Tighten the cable gland and the insulator.



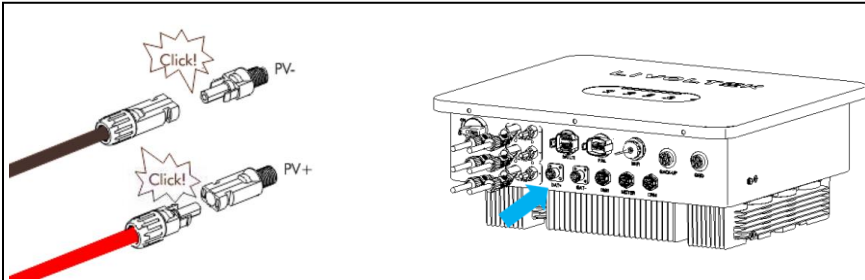
### NOTICE

- DO NOT crimp the two metal sheets (below picture).
- These are fixing structure of metal core and its plastic shell. Crimping of the two metal sheets will result in failure of assemble, which may cause contact problems, and even fire in extreme cases.
- Check the cable connection of the PV string for polarity correctness and ensure that the open circuit voltage in any case does not exceed the inverter input limit of 1000V.



### Step 2: Connecting the PV cables to the inverter

- Connect the PV connectors to the corresponding terminals until a “click” sound is heard.
- Seal the unused PV terminals with the terminal caps.



### NOTICE

- Before installing the inverter check all electrical ports to ensure no damage and no short circuit, otherwise personal casualty and or fire will occur.
- Check the positive and negative polarity of the PV strings, and connect the PV connectors to corresponding terminals only after ensuring polarity correctness.
- Install the external protective grounding cable first when performing electrical connection and remove the external protective grounding cable last when removing the inverter.
- During the installation and operation of the inverter, please ensure that the positive or negative poles of PV strings do not short-circuit to the ground. Otherwise, an AC or DC short-circuit may occur, resulting in equipment damage. The damage caused by this is not covered by the warranty.
- Arc or contactor over-temperature may occur if the PV connectors are not firmly connected in place, and LIVOLTEK shall not be held liable for any damage caused due to this operation.
- If the DC input is connected inversely and the DC switch has been rotated to "ON", do not operate immediately. Otherwise, the equipment may be damaged. Please turn the DC switch to "OFF" and

remove the DC connector to adjust the polarity of the strings when the string current is lower than 0.5A.

- The operator must follow all warnings on the PV strings and in its manual.
- All electrical connections must be in accordance with local and national standards. Only with the permission of the local utility grid company, the inverter can be connected to the utility grid.
- Comply with the safety instructions related to PV strings and the regulations related to the local grid.

## 6.6 Battery Connection

This section mainly describes the cable connections on the inverter side. Refer to the instructions supplied by the battery manufacturer for the connections on the battery side and configuration.



### DANGER

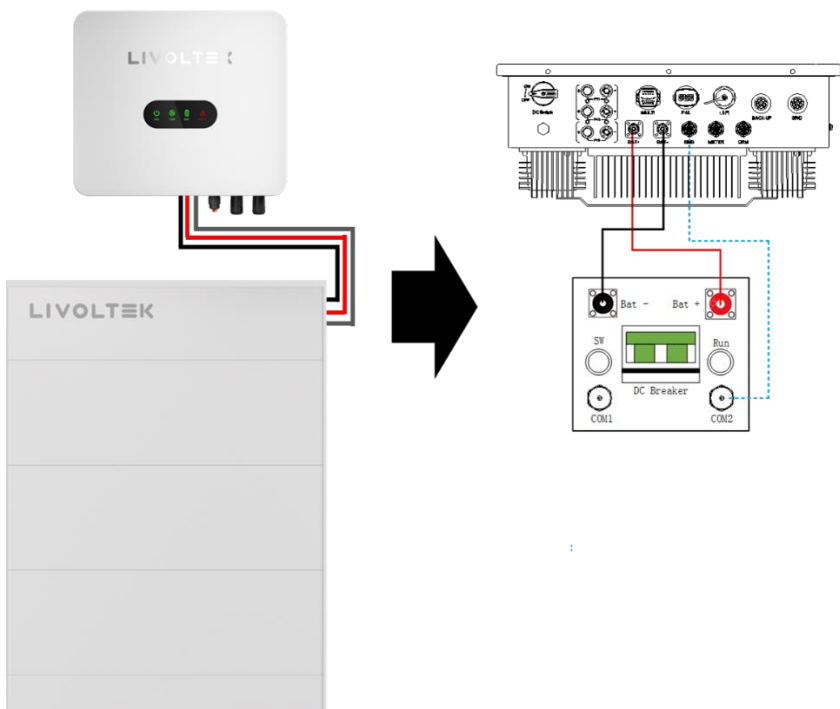
- Be careful against any electric shock or chemical hazard.
- A short circuit in the battery may cause personal injury. The instantaneous high current caused by a short circuit can release a large amount of energy and may cause a fire.
- Ensure that the open circuit voltage of the battery is within the permissible range of the inverter.
- Only use properly insulated tools to prevent accidental electric shock or short circuits. If insulated tools are not available, use electrical tape to cover the entire exposed metal surfaces of the available tools except their tips.
- Before connecting the battery cable, ensure the switches of inverter and the battery are all disconnected.
- Connect battery cables with correct polarity. If battery cables are reversely connected, the solar inverter may be damaged.
- It is forbidden to connect and disconnect the battery cables when the inverter is running, otherwise it may cause electric shock.
- Do not connect one battery pack to more than one inverter at the same time. Otherwise, it may cause damage to the inverter.
- It is forbidden to connect loads between the inverter and batteries.
- During installation and operation of the inverter, make sure that the batteries are not short-circuited to ground. Failure to do so may result in damage to the unit. The resulting damage is not covered by the warranty.
- All wiring must be performed by a professional person.

### NOTICE

- The hybrid inverter is not connected to a battery and does not support off-grid operation functions.

### 6.6.1 Battery Connection

#### Battery connection diagram



Note: Please be careful of any electric shock or chemical hazards. For batteries without a built-in DC breaker, make sure that an external DC breaker (800V/63A) connected.

#### NOTICE

- The battery used with the inverter shall be approved by the inverter manufacturer. This inverter can only be connected with **LIVOLTEK** high-voltage lithium batteries with nominal voltage now. If you choose other lithium batteries, please consult LIVOLTEK for compatibility. Otherwise, the inverter will not work normally.
- For safe operation and compliance, a two-pole DC circuit breaker with overcurrent protection should be installed between the inverter and the battery.
- If you do not have battery now, you can float BAT terminal, and this hybrid inverter will only work like a PV inverter.

**Notes:**

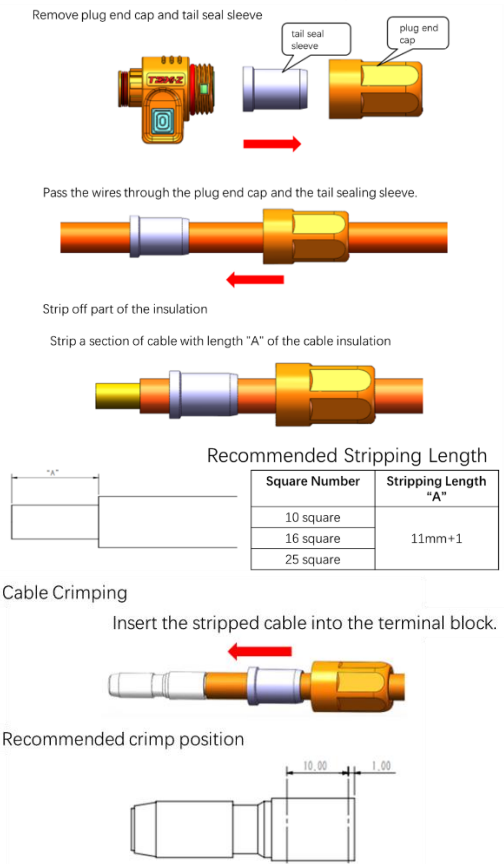
Prepare battery cables with a conductor cross section of 16mm<sup>2</sup> because the maximum battery current is 50A. Use the right BAT plugs within the scope of delivery.

- If the connectors of the battery power cables to battery side is not assembled, you need to contact with your battery vendor for detailed information.
- For LIVOLTEK Li-Ion battery, you should cut off one pair connectors of the battery power cables, and change them to water-proof BAT plugs in the inverter package.

**Wiring Connection Procedure:**

**Step 1: Assemble the battery cable Connectors**

- Remove an appropriate length ( ) of the insulation layer from the positive and negative power cables using a wire stripper.
- Insert the exposed areas of the positive and negative power cables into the BAT plugs respectively and crimp them using a crimping too.
- Ensure the correct polarity of batteries before connecting to the inverter.



### Cutting size



### Recommended Crimp Size

| Square Number | "A"    | common difference | Tensile strength |
|---------------|--------|-------------------|------------------|
| 10 square     | 5mm    | ±0.05             | 500N             |
| 16 square     | 6.2mm  | ±0.10             | 1500N            |
| 25 square     | 7.17mm | ±0.15             | 1900N            |

The compression ratio is 70% to 80%, if there is a difference between the compression ratio size and the recommended size, the compression ratio size shall prevail.

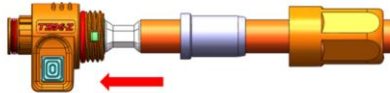
Set the parameters of the hexagonal crimping machine and put the connector plug into the hexagonal machine crimping interface for crimping.



If there is a limit pin, please use silicone or rubber, thickness ≥ 10mm is recommended to prevent deformation of the terminal head crimp.



Insert the crimped cable into the connector



Tighten the plug end cap

Torque of 0.8-1 Nm for locking plug end caps

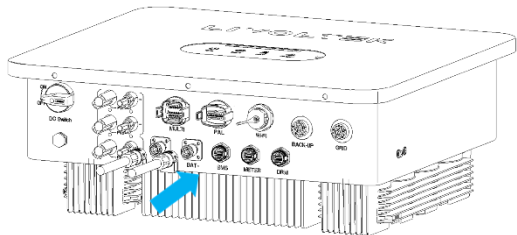


### Step2: Connect the Battery cables to the inverter

- Insert the battery plugs into the corresponding BAT+ and BAT- terminals at the bottom of the inverter.
- Ensure that the connectors are securely in place.

### Step 3: Connect the Battery cables to the Battery

- Connect the Battery cable to the Battery and make sure the positive and negative poles are correct.
- Refer to the instructions supplied by the battery manufacturer for the connections on the battery side.





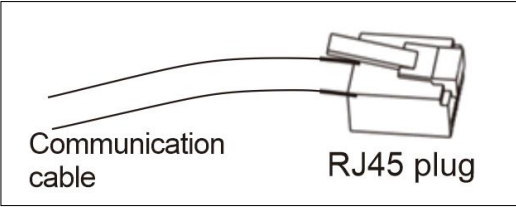
6.6.2 BMS Cable Connection

| NOTICE                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"><li>• Make sure to connect the BMS communication cable between the battery and the inverter.</li><li>• The CAN cable enables the communication between the inverter and the Li-Ion Battery.</li><li>• Communication interface between inverter and battery is CAN with a RJ45 connector.</li><li>• The battery communication can only work when the battery BMS is compatible with the inverter.</li></ul> |

Wiring Connection Procedure:

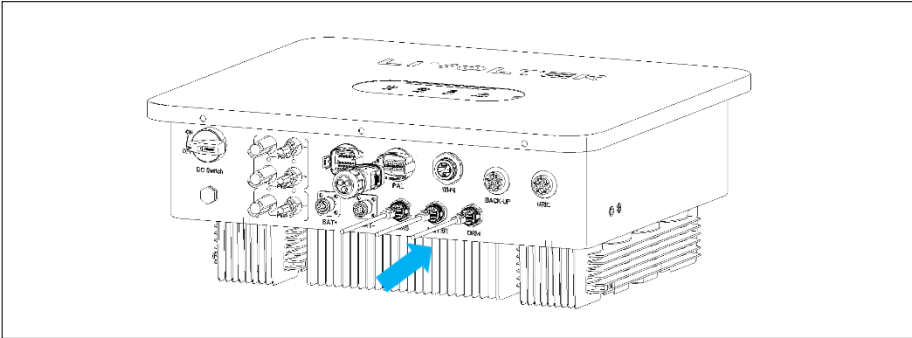
Step1: Assemble the BMS cable Connector

- Prepare a communication cable and insert the BMS cable connector which can be found in the accessory box.
- Crimp the communication cable with a RJ45 plug which is inside of the BMS cable connector.



Step2: Connect the BMS cable to the inverter

- Insert the BMS cable connector into BMS port on the inverter and screw it tightly.
- Then insert other side of communication cable into CAN port on the battery.
- Make sure the Li-Ion battery BMS port connects to the inverter is Pin to Pin.



BMS Pin Definition

| NOTICE                                                           |
|------------------------------------------------------------------|
| Make sure the right wire sequence, otherwise will cause failure. |

BMS Pin Definition for Li-Ion Battery from LIVOLTEK



## 6.8 DRM Connection

The inverter supports the demand response modes as specified in the standard AS/NZS 4777. The inverter has integrated a terminal block for connecting to a DRED, as shown in the following figure.

| Mode | Requirement                                                                      |
|------|----------------------------------------------------------------------------------|
| DRM0 | Operation disconnect device                                                      |
| DRM1 | Do not consume power                                                             |
| DRM2 | Do not consume more than 50% of rated power                                      |
| DRM3 | Do not consume more than 75% of rated power AND Source reactive power if capable |
| DRM4 | Increase power consumption (subject to constraints from other active DRMs)       |
| DRM5 | Do not generate power                                                            |
| DRM6 | Do not generate more than 50% of rated power                                     |
| DRM7 | Do not generate more than 75% of rated power AND Sink reactive power if capable  |
| DRM8 | Increase power generation (subject to constraints from other active DRMs)        |

**“DRM” Connector Pin Definition**

|   |             |
|---|-------------|
| 1 | DRM 1/5     |
| 2 | DRM 2/6     |
| 3 | DRM 3/7     |
| 4 | DRM 4/8     |
| 5 | REFY_GEN/0  |
| 6 | COM_LoaAD/0 |
| 7 | NULL        |
| 8 | NULL        |

**Wiring Connection Procedure:**

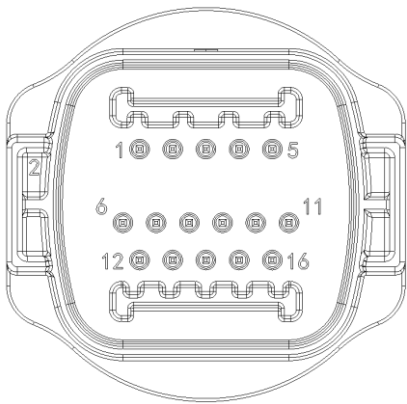
- Step 1:** Unscrew the swivel nut from DRM port.
- Step 2:** Lead the cable through the cable gland.
- Step 3:** Remove the cable jacket and strip the wire insulation.
- Step 4:** Plug the wires into the corresponding terminals.
- Step 5:** Fasten the swivel nut with a torque of 4–5N.m and connect the other end to the DRED (DRED device is not provided by LIVOLTEK).

## 6.9 Multi COM Terminal Connection

The inverter provides 16pin terminals to facilitate you to parallel function of EV charger, EMS and other extended functions.

| NOTICE                                                                                                                                                                                                                                      |  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| <ul style="list-style-type: none"><li>Follow the pin definition below to connect the Multi com communication cables.</li><li>Do not remove the resistor or short circuit wire unless you are going to use the corresponding PINs.</li></ul> |  |

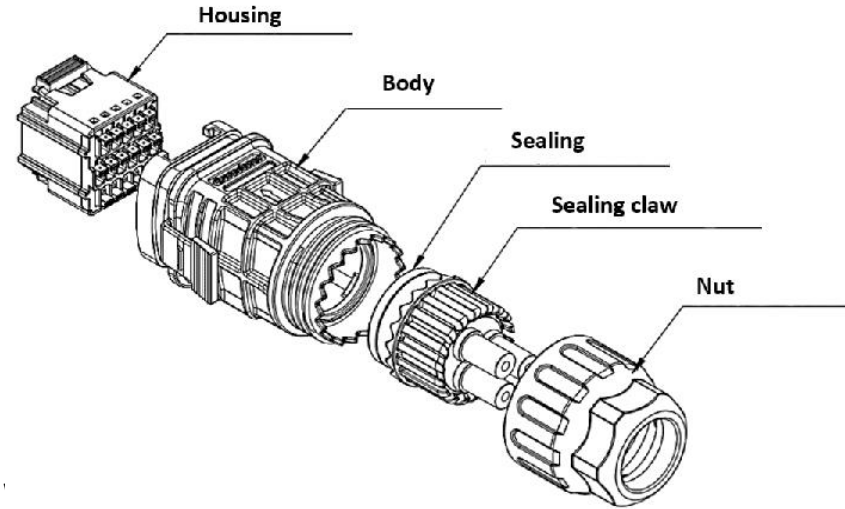
### 6.9.1 Multi COM Terminal Pin



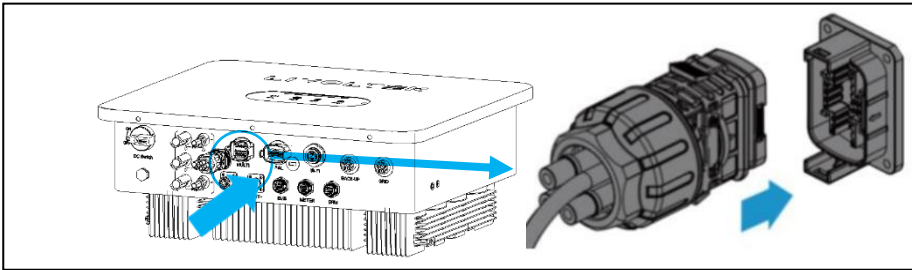
#### Signal definitions

| Pin | Definition | Description                                   | Pin | Definition    | Description                                                   |
|-----|------------|-----------------------------------------------|-----|---------------|---------------------------------------------------------------|
| 1   | DO2_KEY1   | Expansion functions reserved (e.g. generator) | 9   | GND_ISO       | Used to Power external RSD devices                            |
| 2   | DO2_KEY2   |                                               | 10  | +12V_RSD      |                                                               |
| 3   | NULL       |                                               | 11  | GEN_ISO       | Used to receive an external signal to switch off the inverter |
| 4   | NULL       |                                               | 12  | Remote1       |                                                               |
| 5   | DO1_KEY1   | Ground fault alarms, load control, etc.       | 13  | EMS_485A      | Energy management system function (reserved)                  |
| 6   | DO1_KEY2   |                                               | 14  | EMS_485B      |                                                               |
| 7   | NULL       |                                               | 15  | Charger_485_A | EV Charging communication port (reserved)                     |
| 8   | NULL       |                                               | 16  | Charger_485_B |                                                               |

### 6.9.2 16pin terminals



- Step 1:** Prepare the communication cable and remove the plug of the communication terminal.
- Step 2:** Dismantle the communication module and take out the pin terminal. To avoid water and dust, keep the rubber plug to seal the unused holes.
- Step 3:** Insert the communication cable into the corresponding pins terminal to realize the RS485 communication function.
- Step 4:** Assemble the communication module and plug it into the communication terminal.



**Notes:** Assemble the communication module and plug it into the communication terminal directly if you are not going to use the communication functions.

### 6.9.3 EV charger Connection

This inverter is ready for you to use solar energy to charge your electric car.

For more details, please refer to the LIVOLTEK EV charger user manual.  
**Notes:** This inverter can be only connected with LIVOLTEK EV charger now.

6.9.4 Installation Verification

- Check the following items after the inverter is installed.
- No other objects put on the inverter.
  - All screws especially the screws used for electrical connections are tightened.
  - The inverter is installed correctly and securely.
  - Ground, AC, DC and Communications cables are connected tightly correctly and securely.
  - Check there is no open circuit or short circuits at AC and DC terminals using multi-meter.
  - Idle terminals are sealed.
  - All safety warning symbols are intact and complete on the inverter.

6.10 Smart Meter Connection

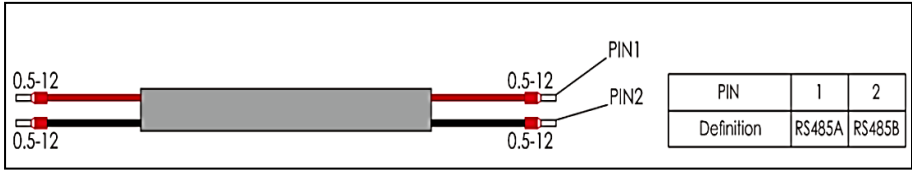
When customer needs to use meter to monitor the energy flow, the meter terminal connection steps are as follows:

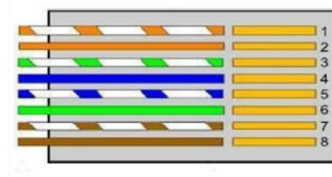
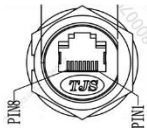
| NOTICE                                                                                                                                                                                                                                                                                                                                        |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Make sure AC cable is totally isolated from AC power before connecting Smart Meter.<br>One Smart Meter can only be used for one hybrid inverter.<br>Normally the smart meter should be placed in or near the grid distribution box right after the billing meter.<br>Please use the smart meter cable in the accessory box for communication. |

Wiring Connection Procedure:

- Step 1:** Prepare meter communication cable and insert the 8 pins connector which can be found in the accessory box. Crimp the communication cable with a RJ45 plug.
- Step 2:** Connect the signal cable connector to the Meter port on the inverter (RJ45) and the Smart meter.
- Step 3:** Secure the signal cable connector

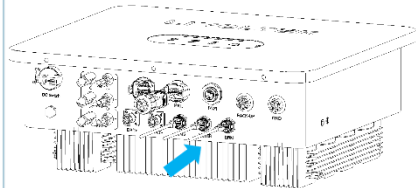
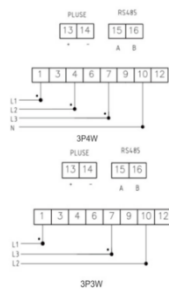
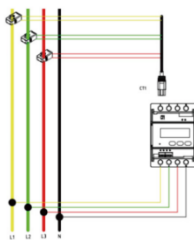
Meter Connector Pin Definition





- 1.Meter\_485\_A**
- 2.Meter\_485\_B**
- 3.NULL**
- 4.NULL**
- 5.NULL**
- 6.NULL**
- 7.NULL**
- 8.NULL**

Smart Meter Pins diagram



## 6.11 PAL Connection

When the customer needs to use multiple inverters to build a parallel system, the PAL COM port connection procedure is as follows:

### NOTICE

- - Before connecting the inverters, make sure that both inverters can operate normally
- - The inverters to be processed in parallel need to meet the software version requirements.
- - The inverters to be processed in parallel must be of the same model and in the same power band.
- - Before parallel processing, it is recommended to keep the SOC of the batteries of each system as consistent as possible, otherwise it will have an impact on battery life and system performance.

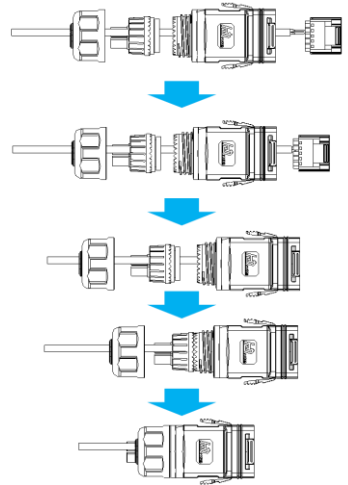
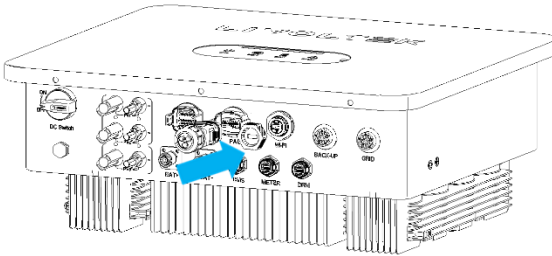
### Wiring Connection Procedure:

Step 1: Prepare the communication cable and remove the plug of the communication terminal.

Step 2: Dismantle the communication module and take out the pin terminal. To avoid water and dust, keep the rubber plug to seal the unused holes.

Step 3: Insert the communication cable into the corresponding pins terminal to realize the RS485 communication function.

Step 4: Assemble the communication module and plug it into the communication terminal.

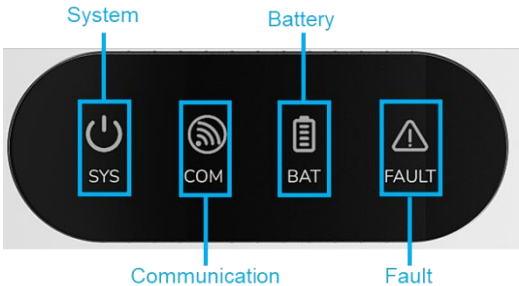




# 7. System Operation

## 7.1 LED Display

The inverter operation status can be obtained from observing LED indicator status.



| indicator                                                                                    | Color                   | Status             | Description                                                              |
|----------------------------------------------------------------------------------------------|-------------------------|--------------------|--------------------------------------------------------------------------|
| <br>SYS     | Green                   | Always on          | The inverter is in normal operation (on-grid or off-grid)                |
|                                                                                              |                         | Slow Flash         | The inverter is in standby or startup                                    |
|                                                                                              |                         | Fast Flash         | Upgrading                                                                |
|                                                                                              |                         | Always off         | System off                                                               |
| <br>COM     | Green                   | Always on          | The meter and dongle are online                                          |
|                                                                                              |                         | Slow Flash         | The meter is online and dongle is offline                                |
|                                                                                              |                         | Fast Flash         | The meter is offline and dongle is online, system is in upgrading        |
|                                                                                              |                         | Always off         | The meter and dongle are both offline                                    |
| <br>BAT    | Green (Battery symbol)  | Always on          | Battery connection and BMS communication are both normally               |
|                                                                                              |                         | Slow Flash         | Battery is connected normally but BMS communication is abnormal          |
|                                                                                              |                         | Fast Flash         | SOC is lower than 10 or battery is in upgrading                          |
|                                                                                              |                         | Always off         | Battery is not connected                                                 |
| <br>BAT   | Green (capacity symbol) | From bottom to top | Battery is charging                                                      |
|                                                                                              |                         | From top to bottom | Battery is discharging                                                   |
|                                                                                              |                         | No cells on        | SOC < 10                                                                 |
|                                                                                              |                         | One cell on        | Battery is not charging or discharging and $10 \leq \text{SOC} < 25$     |
|                                                                                              |                         | Two cells on       | Battery is not charging or discharging and $25 \leq \text{SOC} < 50$     |
|                                                                                              |                         | Three cells on     | Battery is not charging or discharging and $50 \leq \text{SOC} < 75$     |
| <br>FAULT | Red                     | All cells on       | Battery is not charging or discharging and $75 \leq \text{SOC} \leq 100$ |
|                                                                                              |                         | On                 | System failure                                                           |
|                                                                                              |                         | Flash              | EPS port overload                                                        |
|                                                                                              |                         | Off                | System is working normally                                               |

You can monitor & set data of the inverter through the LIVOLTEK APP. For details about operation, refer to APP User Manual. APP User Manual is available for free from website.

## 7.2 Start-up Procedures

Check the following items before starting the inverter:

- The country marked on the packing box is in accordance with the installation site.
- The inverter is correctly and firmly fastened to the mounting bracket on the wall.
- All cables are connected according to chapter 6;
- All unused terminals are properly sealed.
- AC circuit breaker is correctly connected between inverter GRID port & GRID, circuit breaker is disconnected.
- AC circuit breaker is correctly connected between inverter EPS port & critical loads, circuit breaker is disconnected.
- For Li-Ion battery, ensure that the BMS cable has been correctly connected.

If all of the items mentioned above meet the requirements, proceed as follows to start up the inverter for the first time.

### **Step 1: Power on the Grid**

- Connect the AC circuit breaker.

### **Step 2: Power on the Battery**

- Connect the external DC circuit breaker between the inverter and the battery, then power on the battery manually if a battery is equipped.

### **Step 3: Power on the PV**

- Rotate the DC switch to “ON”. Wait for a moment and the inverter will start a self-test procedure.

### **Step 4: Switch on the loads**

- The load parameters should show.

### **Step 5: Configure the Wi-Fi stick**

- Establish communication connection between the mobile phone and Wi-Fi stick, then set initial protection parameters. Refer to LIVOLTEK APP Operation Instructions for details.

### **Step 6: Self-test in accordance with CEI 0-21 (Italy Only)**

- The self-test is only required for inverters to be commissioned in Italy. During the self-test, the inverter will consecutively check the reaction times for: overvoltage, under-voltage, maximum frequency and minimum frequency.
- Please use the LIVOLTEK APP to initiate the self-test procedure and get the test results. Refer to “Settings on the APP” for details.

### **Step 7: Observe the LED indicator**

- Observe the LED indicator to ensure that the inverter operates normally.

## 7.3 Shut down Procedures

For maintenance or other service work, the inverter must be switched off. Proceed as follows to disconnect the inverter from the AC and DC power sources.

**Notes:** Please strictly follow the following procedure. Otherwise, it will cause lethal voltages or unrecoverable damage to the inverter.

**Step1:** Turn off the loads;

**Step 2:** Turn off the PV;

**Step 3:** Turn off battery;

**Step 4:** Turn off the main grid switch;

**Step 5:** Waitfor at least 5 minutes after the LED and graphical display black out for the internal circuits to discharges energy;

**Step 6:** Disconnect all the power cables;

**Step 7:** Disconnect all the communication cables, Remove the Wi-Fi stick;

**Step8:** Remove the inverter from the wall, also remove the bracketif necessary;

**Step 9:** Pack the inverter with the original carton, and storeit.

# 8. APP Operation

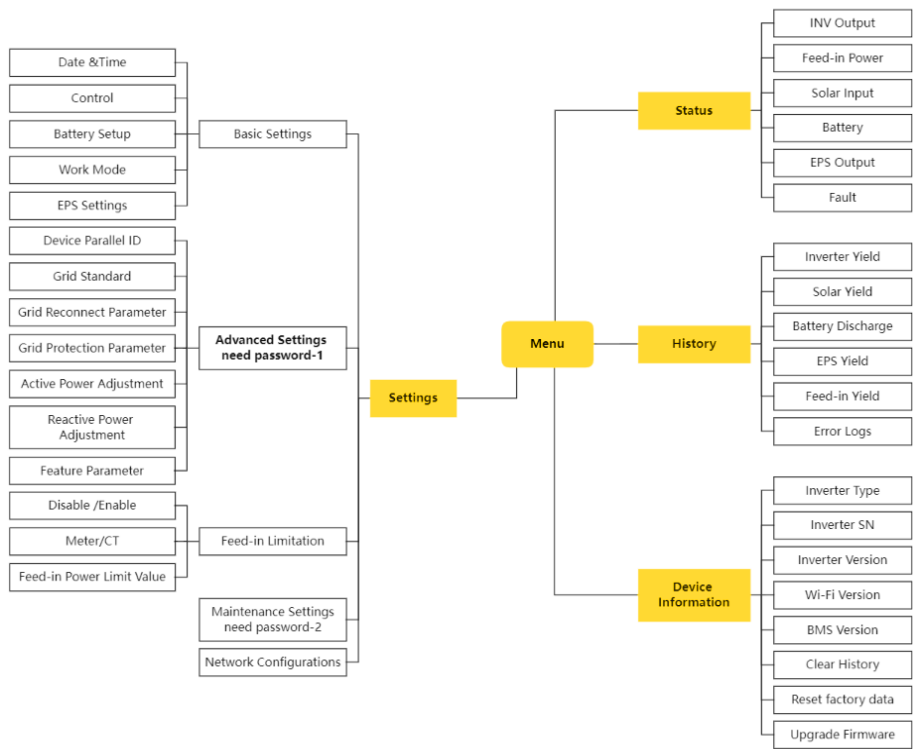
The hybrid inverter can be configuration via WIFI Stick (Wi-Fi & Bluetooth 2in1 function), which is the easiest way to ensure a simple, highly reliable communication connection.

LIVOLTEK portal is a platform that the inverter connects through WIFI Stick, and upload the data to it every 5 minutes. You can log in account at any time through a computer, IOS or Android to achieve real-time display and remote control.

**Web:** <https://www.livoltex-portal.com/>

**APP:** Search for Mylivoltex on Apple App Store, Google Play and download the latest installation package.

## 8.1 User interface on the APP



**Notes:** The advanced setting and Maintenance settings can only be check and set via local mode or Web.

## 8.2 Wi-Fi Configuration

### Preparation

- Power on inverter
- Power on router and check the wireless networks that mobile phone joined

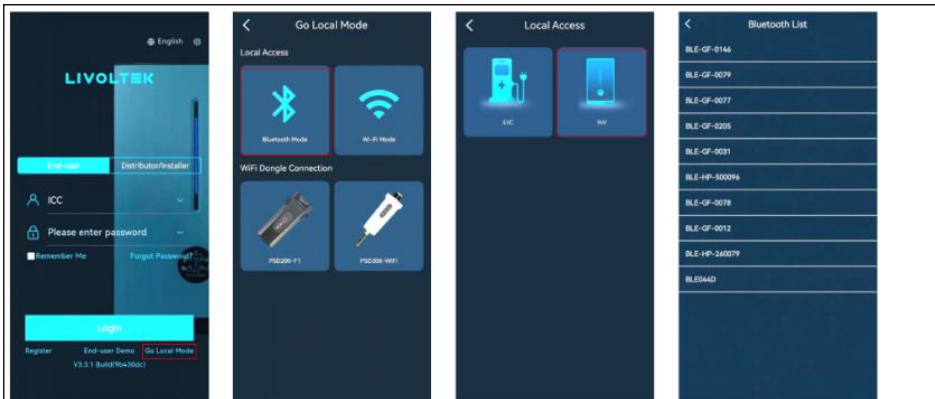
### Step 1: Install LIVOLTEK APP

APP is available from Apple App Store, Google Play, and Android APK. Scan the QR Code below to download the APP on your smartphone.



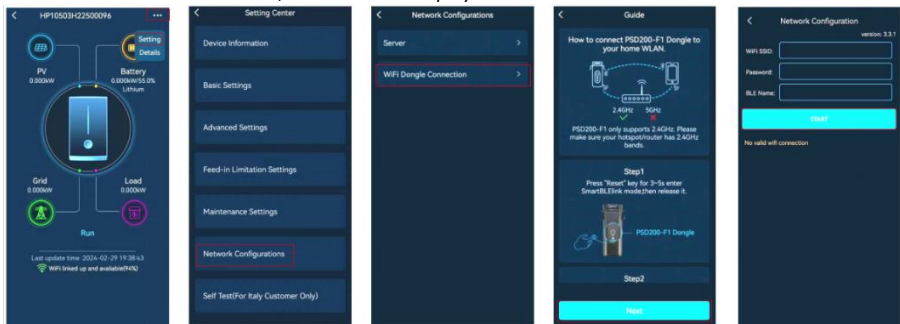
### Step 2: Connect the Inverter

- Open Livoltek APP, choose "Local Mode" ----> "Bluetooth Mode" ----> "INV".
- Find your inverter SN (named with "BLF-HP- last few digits of SN").
- Click on "setting" ----> "Network Configurations"
- Press "Reset" key on PSD300 WIFI Dongle about 3~5 seconds. Then the first LED will blink.
- Enter wireless network name & password (same network your phone configured to)
- Click on "Confirm" and wait 10s, "Success" will display on the APP if successful.

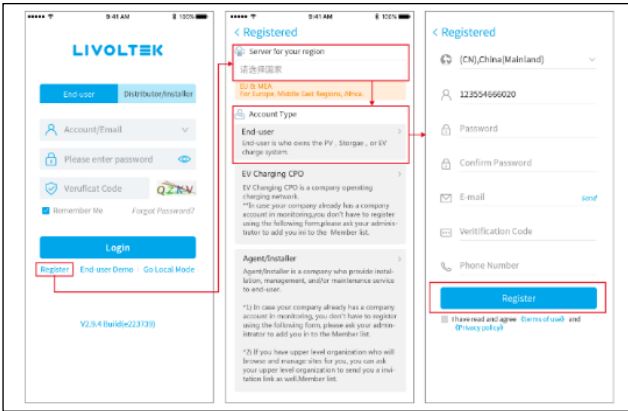


### Step 3: Wi-Fi Configuration

- Click on "setting" ----> "Network Configurations" ----> "Next".
- Press "Reset" key on PSD300 WIFI Dongle about 3~5 seconds. Then the first LED will blink.
- Enter wireless network name & password (same network your phone configured to)
- Click on "START" and wait 10s, "Success" will display on the APP if successful.



which provides access to the remote monitoring and management.



NOTICE

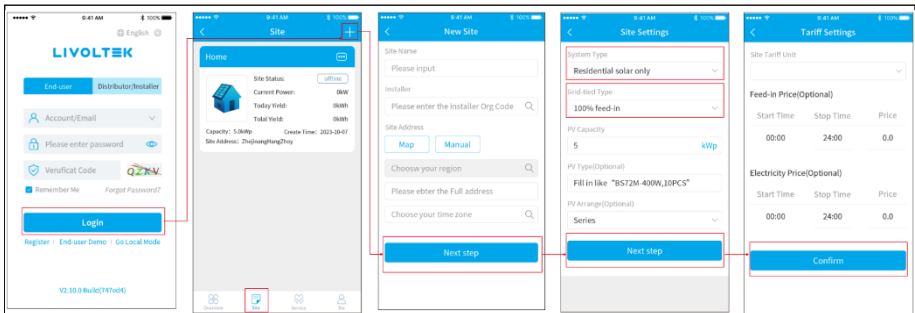
- There are two different accounts for end users and business (agents/installers), with different account authorizations.
- Business accounts can only be registered through web.
- Only end user accounts can be registered through the APP.
- The agent/installer can create a sub-account for the end user after the power site (PV plant) is created.

## 8.4 Create a site and add the inverter to the site

You can edit the site (PV Plant) information, add the new inverter to the site, delete the site, expand the list of added inverters of the site and set the electricity price.

### 8.4.1 Add Site

- Open the app and login with the username & password.
- Enter the "List" Page, touch "Add" button [ + ] at the top right of the page.
- Enter the Plant Name, choose the Installer, Time Zone, location and other basic information.
- For the location, click the "Map" to enter the map page, system will automatically locate your location.



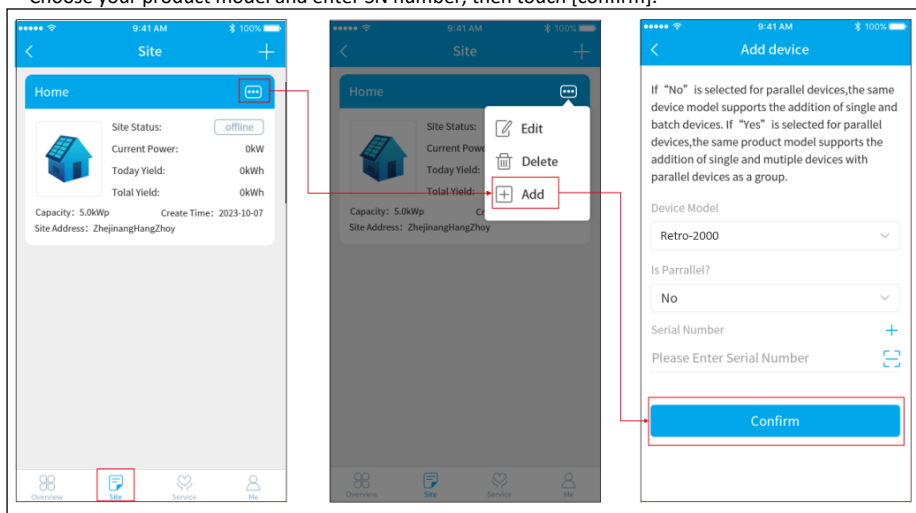
**Notes:** Tick "I agree installers to access to this site ", then your installer can assist you to set the inverter remotely.

#### 8.4.2 Setting Site and Authorization

- Enter the PV capacity and system type (solar storage system) for your site.
- Set local electricity price to calculate grid-connected revenue and electricity saved.
- Choose your region and account to create a sub account for target user.

#### 8.4.3 Add Device

- Touch "Add" button  at the top right of the PV site page to add a device.
- Choose your product model and enter SN number, then touch [confirm].

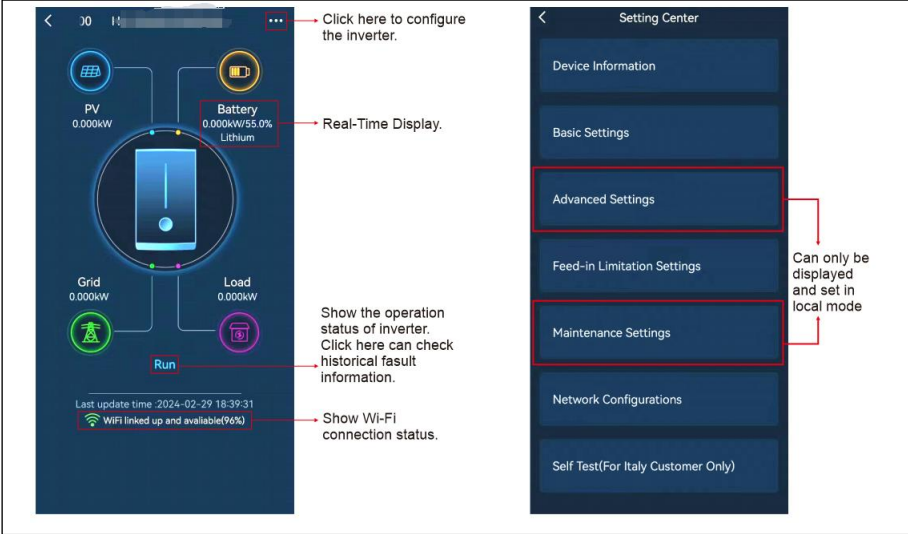


# 8.5 Setting on the APP

## 8.5.1 Home Page Overview

You can check Parameters of System. The status and data on this page might be a few minutes delay from the real-time inverter data.

By touch the icons on the diagram, it will show the historical data of each part.

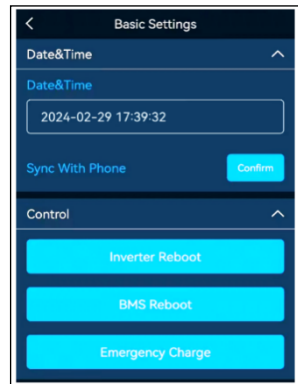


## 8.5.2 Basic Settings

You can set the inverter time, Restart the inverter, choosing work modes, battery type and set charging time period in Basic settings.

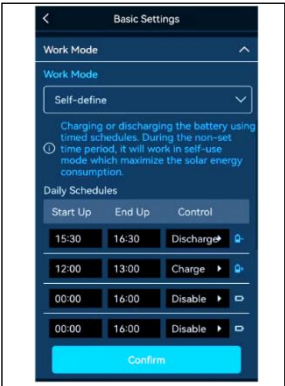
### 8.5.2.1 Emergency Charge

- Emergency Charge is design to avoid the damage caused by long time excessive discharge.
- It is recommended to manually click this button to charge the battery after installing the battery for the first time.
- The inverter cannot respond to the discharge command during emergency charge.
- In this mode, the battery will be charged to 54V, and it will exit this mode after 2 hours. But you can exit this mode by clicking "Restart" during this process.





8.5.2.2 Select Work Modes



Work Modes decides the operation logic of the hybrid system. Make sure what you select is exactly what you want. The detailed description about the working modes, please refer to the chapter 3.4 Work Modes.

- Self-Use Mode:** The default mode for self- consumption.
- Back-Up Mode:** You can set the reserve percentage of the minimum battery state (Discharge End-up SOC @ Grid), for urgent use to support backup loads.
- Self-Define Mode:** You can set two charge time ranges as your need.

8.5.2.3 Battery Setting

① Select Battery Type

- The inverter can only work with lithium battery.
- The BMS cable must be connected when choose Li-Ion battery, otherwise the system will report BMS communication failure.

② Discharge End-up SOC @ Grid

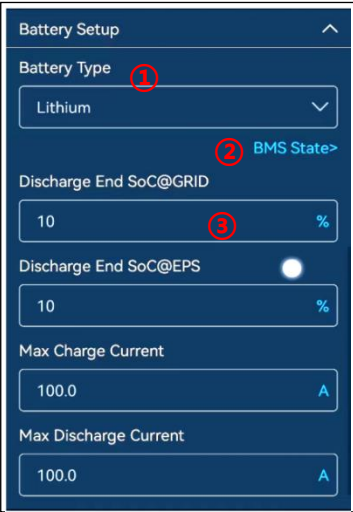
It refers to the discharge cut-off SOC of the Li-Ion battery when the utility grid is available. The battery is not allowed to discharge if the capacity is lower than it.

③ Discharge End-up SOC @ EPS

It refers to the discharge cut-off SOC of the Li-Ion battery when the utility grid is not available. The battery is not allowed to discharge if the capacity is lower than it.

**Notes:** All the settings must be 100% honest to the battery specifications first.

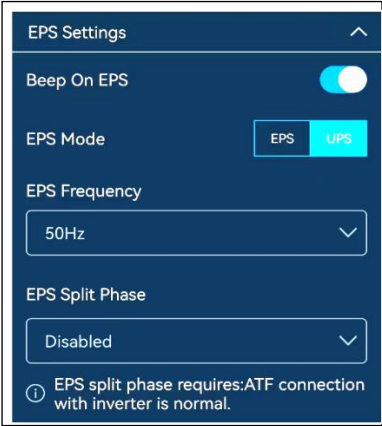
Both the two discharge End-up SOC set range is 10~100%.



### 8.5.2.4 EPS Setting

This hybrid inverter has only one off-grid mode, which is the UPS.

•UPS means an uninterruptible power supply. When there is utility grid, the inverter bypass to supply power to the loads. When there is a grid failure, it can utilize power from solar system & energy stored in the battery to supply power to critical load (Battery is necessary in this mode.) The energy switching time in this process is less than 16 milliseconds.



### 8.5.3 Advanced Settings

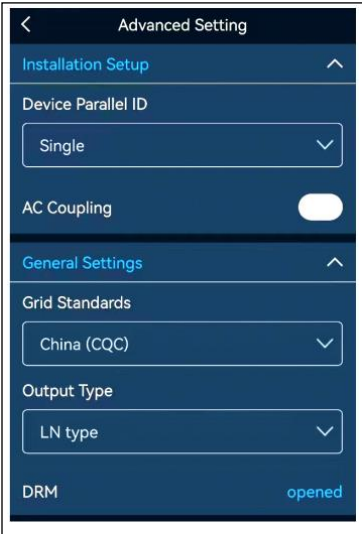
Advanced settings are generally customization for installation. Please contact your installer or factory and enter the installer password (Default: hx123456).

#### AC Coupling

For the AC Coupled Inverter, this switch should be turned on.

#### Grid Standards

Grid standards means safety code. Generally, it is set before leaving the factory according to the shipping country and region. If your country is inconsistent with local regulations, you can choose here. Make sure to select the right safety country.



**8.5.4 Feed-in Limitation Setting**

The feed-in limitation is energy management solution for you to control the power that can be exported to grid to a specific limit.

Turn on to use if your grid company does not allow external power feed into grid or you do not want PV production exported to grid.

**Notes:** If you use this function and set a Power limit value, then PV production could be limited if consumer or battery charge power is low

In order to realize the function of feed-in power limit, the system must be installed with electricity meter or CT.



## 9. Troubleshooting and Maintenance

|                                                                                                                                                                                                          |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <b>WARNING</b>                                                                                                         |
| Before maintaining and commissioning inverter and its peripheral distribution unit switch off all the charged terminals of the inverter, and wait at least 10 minutes after the inverter is powered off. |

### 9.1 Troubleshooting

When the inverter has an exception, its basic common warning and exception handling methods are shown in the table below.

| Alarm Number | Alarm Name           | Possible causes                                                                                                              | Suggestion                                                                                                                           |
|--------------|----------------------|------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| 1,2,13,14    | Grid Overvoltage     | Grid voltage higher than the set protection value                                                                            | Checking the voltage value of the grid. The inverter will be reconnected to the grid after the grid returns to normal.               |
| 3,4          | Grid Undervoltage    | Grid voltage lower than the set protection value                                                                             |                                                                                                                                      |
| 7,18         | Grid Over-frequency  | Grid frequency higher than the set protection value                                                                          | Checking the frequency of the grid. The inverter will be reconnected to the grid after the grid returns to normal.                   |
| 8            | Grid Under-frequency | Grid frequency lower than the set protection value                                                                           |                                                                                                                                      |
| 9            | Grid Down            | <ol style="list-style-type: none"><li>1. No power from the grid</li><li>2. Grid lines or breakers are disconnected</li></ol> | Checking grid power, circuit wiring, and circuit breaker status.                                                                     |
| 10           | Excess DC component  | <ol style="list-style-type: none"><li>1. Internal System module abnormality</li><li>2. Abnormal system wiring or</li></ol>   | Disconnect the AC test switch and DC side switch, if there is a battery, you need to disconnect the battery side switch. Wait for 15 |

|     |                          |                                                                                          |                                                                                                                                                                                                               |
|-----|--------------------------|------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|     |                          | terminals                                                                                | minutes, then close the AC and DC switches and restart the system.                                                                                                                                            |
| 11  | Leakage current fault    | The leakage current is higher than the set protection value                              | This is usually due to cloudy and rainy days, when the weather becomes better, the fault will disappear; if the weather is normal, you need to check that the AC and DC cables have good impedance to ground; |
| 12  | Grid anomalies           | Inverter self-test before grid-connection, triggered if the grid is abnormal             | When the grid returns to normal, the inverter will go into grid connection; if the fault occurs repeatedly, please contact the local power company or Livoltek customer service Centre.                       |
| 16  | Grid voltage imbalanced  | Imbalance of voltage in each phase of the grid                                           | Check the voltage difference between the voltages of the phases of the grid.                                                                                                                                  |
| 23  | Ground fault             | Poor inverter grounding                                                                  | Check whether the chassis is reliably grounded and whether the insulation of the fire wire to ground is good.                                                                                                 |
| 98  | High ambient temperature | High internal temperature of the inverter                                                | Check that the temperature around the machine is not too high, that it is not in a ventilated position, that it is not exposed to direct sunlight and that the fan is working properly.                       |
| 100 | Low Insulation Impedance | The insulation impedance of the photovoltaic panel to ground is below the required level | Check the ISO protection value;<br>Inspect the PV cables for ground insulation                                                                                                                                |

|                          |                       |                                               |                                                                                                                                                                                                                                     |
|--------------------------|-----------------------|-----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                          |                       |                                               | <p>impedance</p> <p>If the cables are normal and the fault occurs during rainy weather, wait until the weather is clear and check again.</p> <p>If there is a battery, check the battery cables for ground insulation impedance</p> |
| 112                      | EPS Overload          | Load power exceeds inverter power             | Remove some loads from the off-grid port or reduce their power;                                                                                                                                                                     |
| 335                      | Battery communication | Inverter cannot detect battery communication. | Check if the battery communication line and connections are normal to ensure a reliable connection. Reinstall the battery communication line.                                                                                       |
| 42,43,57,449,<br>450,451 | PV reverse polarity   | PV reverse polarity                           | Check whether the positive and negative polarity of the corresponding PV string is incorrect.                                                                                                                                       |
| 545-551                  | Battery Alarm         |                                               | It may be related to environmental temperature, such as overheating or low temperature, in which case, improving the battery's operating environment is necessary.                                                                  |
| 577-587                  | Battery Fault         |                                               | Related to voltage anomalies, check if the battery cables are connected properly, if there is any reverse connection, loose wire ends, etc.                                                                                         |
| 135 , 161 ,              | System Alarm          |                                               | The inverter can continue to operate.                                                                                                                                                                                               |

|                                                                                                                                                                        |              |  |                                                                                                                                                                              |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 163 , 165 ,<br>167 , 169-<br>174 , 180-<br>190 , 192 ,<br>197 , 198 ,<br>353 , 354 ,<br>419 , 424-<br>429 ,                                                            |              |  | Investigate if there are any abnormalities in the wiring, terminals, or environmental factors corresponding to the alarm, and carry out the necessary repairs.               |
| 6, 10, 15, 17,<br>18, 21, 22,<br>24-30, 33-56,<br>58-143, 257,<br>258 , 262 ,<br>265 , 269 ,<br>273 , 277 ,<br>281, 517, 519                                           | System Fault |  | Wait for the inverter to restart operation.<br><br>Disconnect the DC and AC switches, battery switch, wait for 15 minutes, then reconnect the power to restart the inverter. |
|  <b>CAUTION</b>                                                                       |              |  |                                                                                                                                                                              |
| In the event of any of the above situations and if the alarm or fault persists, please contact your local electricity company or the Livoltek Customer Service Centre. |              |  |                                                                                                                                                                              |

## 9.2 Routine Maintenance

To ensure that the inverter can operate properly for a long term, you are advised to perform routine maintenance on it as described in this chapter.

|                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
|  <b>CAUTION</b>                                                                                                                                                                                                                                                                                                                                              |  |
| <b>Risk of inverter damage or personal injury due to incorrect service!</b> <ul style="list-style-type: none"> <li>Always keep in mind that the inverter is powered by dual sources: PV strings and utility grid.</li> <li>Before maintaining and commissioning inverter and its peripheral distribution unit switch off all the charged terminals of the inverter, and wait at least 10 minutes after the inverter is powered off.</li> </ul> |  |

### Routine Maintenance

| Check Item            | Method                                                                                           | Period                    |
|-----------------------|--------------------------------------------------------------------------------------------------|---------------------------|
| System clean          | Check the temperature and dust of the inverter. Clean the inverter enclosure if necessary.       | Once every 6 to 12 months |
| System running status | Check whether the inverter is not damaged or deformed or can be operated with no abnormal sound. |                           |

|                       |                                                                                                                                     |  |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------|--|
| Cable entry           | Check whether the cable entry is insufficiently sealed, or the gap is excessively large, and reseal the entry when necessary.       |  |
| Electrical connection | Check whether all cables are firmly in place. Check whether a cable is damaged, especially the part contacting the metal enclosure. |  |

9.3 Decommissioning

Perform the following procedures to remove the inverter:

**Step 1:** Disconnect all cables from the inverter including communications cables, DC input power cables, AC output power cables, and PGND cables.

**Step 2:** Remove the inverter from the bracket.

**Step 3:** Remove the bracket.

|                                                                                                                                 |
|---------------------------------------------------------------------------------------------------------------------------------|
|  <b>WARNING</b>                                |
| Before removing DC input connector double check DC input switch, is turned to OFF to avoid inverter damage and personal injury. |

9.4 Disposal of the Inverter

The inverter and its packing case are made from environment-friendly materials. If the inverter service life has expired, do NOT discard it with household garbage; dispose the inverter in accordance with local environmental laws and regulations.

10. Technical Data

*Notes: (1) Backup output power depends on the battery.*

*(2) Specifications are subject to change without further notice.*



| Technical Data                               | HP3-5KD2                                        | HP3-6KD2 | HP3-8KD2 | HP3-9.9KD2 | HP3-10KD2 | HP3-12KD2 |
|----------------------------------------------|-------------------------------------------------|----------|----------|------------|-----------|-----------|
| PV Input Data                                |                                                 |          |          |            |           |           |
| Max. Recommended DC Power (Wp)               | 10000                                           | 12000    | 16000    | 20000      | 20000     | 24000     |
| Max. DC Input Voltage (V)                    | 1000                                            |          |          |            |           |           |
| Nominal DC Input Voltage (V)                 | 600                                             |          |          |            |           |           |
| MPPT Voltage Range (V)                       | 150-950                                         |          |          |            |           |           |
| MPPT Operating Voltage Range (Full-Load) (V) | 225-850                                         | 270-850  | 360-850  | 300-850    | 300-850   | 360-850   |
| No. of MPPTs                                 | 2                                               |          |          |            |           |           |
| No. of Strings per MPPT                      | 1+1                                             |          |          | 2+1        |           |           |
| Max. Input Current (A)                       | 16+16                                           |          |          | 32+16      |           |           |
| Max. Short Circuit Current (A)               | 20+20                                           |          |          | 40+20      |           |           |
| AC Input                                     |                                                 |          |          |            |           |           |
| Max. Apparent AC Power (VA)                  | 21000                                           | 21000    | 21000    | 21000      | 21000     | 21000     |
| Nominal AC Voltage (V)                       | 3W+N+PE, 220/380; 230/400; 240/415              |          |          |            |           |           |
| Max. AC Current (A)                          | 31                                              | 31       | 31       | 31         | 31        | 31        |
| Displacement power factor                    | ~1 (Adjustable from 0.8 leading to 0.8 lagging) |          |          |            |           |           |
| AC Output @ Grid                             |                                                 |          |          |            |           |           |
| Nominal AC Power (W)                         | 5000                                            | 6000     | 8000     | 9900       | 10000     | 12000     |
| Max. Apparent AC Power (VA)                  | 5000                                            | 6000     | 8000     | 9900       | 10000     | 12000     |
| Nominal AC Voltage (V)                       | 3W+N+PE, 220/380; 230/400; 240/415              |          |          |            |           |           |
| Nominal Grid Frequency (Hz)                  | 50/60                                           |          |          |            |           |           |
| Nominal AC Current (A)                       | 7.3                                             | 8.7      | 11.6     | 14.4       | 14.5      | 17.4      |
| Max. AC Current (A)                          | 7.6                                             | 9.1      | 12.1     | 15.1       | 15.2      | 18.2      |
| THDi, Rated Power (%)                        | <3                                              |          |          |            |           |           |
| Power Factor                                 | ~1 (Adjustable from 0.8 leading to 0.8 lagging) |          |          |            |           |           |
| EPS Output @ Off Grid                        |                                                 |          |          |            |           |           |
| Nominal EPS Power (W)                        | 5000                                            | 6000     | 8000     | 9900       | 10000     | 12000     |
| EPS Peak Power [VA]                          | 5500                                            | 6600     | 8800     | 10900      | 11000     | 13200     |
| Nominal EPS Voltage (V)                      | 3W+N+PE, 220/380; 230/400; 240/415              |          |          |            |           |           |
| Nominal EPS Frequency (Hz)                   | 50 / 60                                         |          |          |            |           |           |
| Nominal EPS Current (A)                      | 7.3                                             | 8.7      | 11.6     | 14.4       | 14.5      | 17.4      |
| THDv(@Liner Load)(%)                         | < 3%                                            |          |          |            |           |           |

|                                      |                                           |      |      |      |      |      |
|--------------------------------------|-------------------------------------------|------|------|------|------|------|
| Switch Time (typical value, ms)      | internal switch <20, external switch <100 |      |      |      |      |      |
| <b>Battery Data</b>                  |                                           |      |      |      |      |      |
| Battery Type                         | LFP                                       |      |      |      |      |      |
| Nominal Battery Voltage (V)          | 102.4                                     |      |      |      |      |      |
| Battery Voltage Range (V)            | 86.4-115.2                                |      |      |      |      |      |
| Battery Capacity (Ah)                | 50                                        |      |      |      |      |      |
| Max. charge / discharge power (kW)   | 5                                         | 6    | 8    | 9.9  | 10   | 12   |
| Max.Charge /Discharge Current (A)    | 48                                        |      |      |      |      |      |
| Charging Strategy for Li-Ion Battery | Self-adaption to BMS                      |      |      |      |      |      |
| Communication with BMS               | CAN                                       |      |      |      |      |      |
| <b>Efficiency</b>                    |                                           |      |      |      |      |      |
| MPPT Efficiency (%)                  | 99.9                                      |      |      |      |      |      |
| Max. Efficiency (%)                  | 98.2                                      |      |      |      |      |      |
| Euro Efficiency (%)                  | 97.2                                      | 97.5 | 97.9 | 97.9 | 97.9 | 97.9 |
| <b>Protection</b>                    |                                           |      |      |      |      |      |
| DC Reverse Polarity Protection       | Integrated                                |      |      |      |      |      |
| DC Surge Protection                  | Integrated                                |      |      |      |      |      |
| AC Surge Protection                  | Integrated                                |      |      |      |      |      |
| Output Over Current Protection       | Integrated                                |      |      |      |      |      |
| Output Short Circuit Protection      | Integrated                                |      |      |      |      |      |
| Output Over Voltage Protection       | Integrated                                |      |      |      |      |      |
| Anti-islanding Protection            | Integrated                                |      |      |      |      |      |
| Insulation Resistor Detection        | Integrated                                |      |      |      |      |      |
| Residual Current Detection           | Integrated                                |      |      |      |      |      |
| Ground Fault Monitoring              | Integrated                                |      |      |      |      |      |
| DC Switch                            | Integrated                                |      |      |      |      |      |
| <b>General Data</b>                  |                                           |      |      |      |      |      |
| Dimension (W*H*D mm)                 | 470*540*210                               |      |      |      |      |      |
| Weight (kg)                          | 26                                        |      |      |      |      |      |
| Mounting Method                      | Wall-mounting                             |      |      |      |      |      |
| Ingress Protection                   | IP65                                      |      |      |      |      |      |
| Cooling                              | Natural cooling                           |      |      |      |      |      |

|                                  |                                                              |
|----------------------------------|--------------------------------------------------------------|
| Operating Temperature Range (°C) | -25~+60°C (>45°C derating)                                   |
| Storage Environments (°C)        | -30 ~ +70 °C                                                 |
| Max. Operating Altitude (m)      | 2000                                                         |
| Noise (dB)                       | <60                                                          |
| Relative Humidity                | 0~100%, no condensation                                      |
| Cold standby Consumption (W)     | <20                                                          |
| Display                          | LED & APP                                                    |
| Communication                    | RS485 for CT/Parallel/EV charger, CAN for BMS, USB for Wi-Fi |
| Topology                         | Non-Isolation                                                |
| Security Level                   | I                                                            |
| Over voltage category            | III(MAINS), II (PV, BATTERY)                                 |

## 11. Disclaimer

The Hyper series inverters are transported, used and operated under limited condition, such as environmental, electrical etc. **LIVOLTEK** shall not be liable to provide the service, technical support or compensation under conditions listed below, including but not limited to:

- Inverter is damaged or broken by force majeure (such as earthquake, flooding, thunderstorm, lighting, fire hazard, volcanic eruption etc.).
- Inverter's warranty is expired and doesn't buy extended warranty.
- Can't provide the inverter's SN, warranty card or invoice.
- Inverter is damaged by man-made cause.
- Inverter is used or operated against any items in local policy.
- Inverter's installation, configuration, commissioning doesn't follow the requirements mentioned in this manual.
- Inverter is installed, refitted or operated in improper ways mentioned in this manual without authority from LIVOLTEK.
- Inverter is installed, operated under improper environment or electrical condition mentioned in this manual without authority from LIVOLTEK.
- Inverter is changed, updated or disassembled on hardware or software without authority from LIVOLTEK.
- Obtain the communication protocol from other illegal channels.
- Build monitoring, control system without authority from LIVOLTEK.
- LIVOLTEK will keep right to explain all the contents in this user manual.

# Warranty Card Registration

# LIVOLTEK

Dear customer, thank you for choosing LIVOLTEK product.  
For registering product warranty, please prepare everything ready and register on  
<https://www.livoltek.com/registration.html>.

| Product Information  |  |
|----------------------|--|
| Product Type         |  |
| Product S/N          |  |
| Installation date    |  |
| Installation Company |  |
| Personal Information |  |
| Your name            |  |
| Your contact number  |  |
| Your Email address   |  |
| Your home address    |  |

\*Warranties should be registered within 36 months of installation; however, it is recommended that they are registered no more than 6 weeks following the successful installation and commissioning of the Product where possible, thanks for your cooperation.



## **Contacts**

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**Web:** [www.livotek.com](http://www.livotek.com)